

CLARIFICATION NUMBER ONE



SADC SECRETARIAT RESPONSES TO REQUESTS FOR CLARIFICATIONS

REFERENCE NUMBER: SADC/3/5/1/82

REQUEST FOR SERVICES TITLE: Procurement of

Supply and Delivery of Networking Equipment, Devices and Software

DATE OF ISSUE OF RESPONSES: 14<sup>th</sup> November 2023.

Question Nr	Question from the bidders	SADC Secretariat Response
1	How many voicemail licenses are needed	Please Provide 200 Voicemail licenses.
2	Licenses for physical phones have not been stated as a requirement, only for 200 softphones. Confirm that the bidder is expected to provide the licenses for the physical phones as well	Please provide license for Physical phones
3	Is LOT 1(b) for recording voicemails only or is it expected to record normal phone conversations as well?	Voicemails only
4	Can SADC consider having LOT 1a and LOT 1b hosted within the same hardware appliance or must they be in different appliances?	Must be in Different appliances
5	Is the requirement for a true NAS solution (CIFS/NFS shares etc) or if it is for block storage devices?	Its for Block storage. (ordinary storage)

End of Responses

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