



SADC RPTC ICT INFRASTRUCTURE UPGRADE

RESPONSES TO REQUESTS FOR CLARIFICATION

SERIAL NUMBER	REQUEST FOR CLARIFICATION/QUESTION	RESPONSE
1	Is the site visit compulsory for the fiber cabling only?	Yes, the site visit is compulsory for the entire project. It will help bidders to better understand the site environment, scope of work and get further clarification from ICT personnel on site (if any) thus facilitate appropriate bidding.
2	Which version of Symantec Backup Exec do you require?	Veritas Backup Exec 16 (Formerly Symantec). Capacity based edition, 2TB capacity for both servers
3	On the Wireless Controller confirm you only want one AIR-CT2504-5-K9 AND OTHER 15 APs Licenses to accommodate all the APs or you want 2 separate Units as per your description yet the Quantity is 1?	Only one Wireless Controller with 15 APs license
4	And also 48ports patch panels are difficult to manage, not popular locally and becomes untidy as time goes on, I suggest we Quote All 24 Port Patch panels.	Acceptable

5	With Over Six brands in Network Patch panels and cables, can you also kindly come up with a Single Brand of your choice so that we compare Apples with Apple as these products vary hugely in pricing depending on superiority and market acceptance i.e a Molex patch panel cost thrice the Trendnet or Kuwes patch panel	We are not brand specific when it comes to cables and patch panels, include durable and user friendly cables and patch panel. Remember that there is one-year post implementation support and warrant for the project.
6	The requested router (CISCO 2951 ISR) have since reached end of life and have been replaced with an ISR4351-V/K9. We can only quote the replacement version which is ISR4351-V/K9 and the 2951 is no longer found in the Cisco channel but can be found as grey / fake or refurbished.	Quote for the replacement/latest version. Please include all required modules and software.
7	The requested firewall is the FG-200D, however the latest model is the Fortigate 201E. Please do advise if we can quote the latest technology	Quote for the replacement/latest version.
8	The requested Access Points AIR-CAP2602I-E-K9 have reached End of Life with Cisco (https://www.cisco.com/c/en/us/products/collateral/wireless/aironet-2600-series/eos-eol-notice-c51-737512.html) . May you please advise if we can go ahead and quote the replacement model which is the AIR-AP2802I-E-K9	Yes, quote for the replacement/latest version.
9	Will the ups be in a dust free environment e.g. Server room?	Yes.
10	Does the building support 3 phase power?	Verify during the compulsory site survey.
11	In the building what floor will the UPS be installed in?	Ground floor.
12	What load will be on the UPS?	All equipment to be supplied plus a maximum of 20 workstations will get power through the UPS.

13	What uptime is required on the UPS?	1 hour
14	Will someone else be doing the other electrical works in the room, meaning, will the main feed be in the room already, so we will take our feed from there?	All Electrical works will be done by the winning bidder.
15	How many quotations are required?	Only one quotation should be submitted
16	When the tender was advertised in the newspaper, the stated closing date was 3 November 2017. However, the tender states that the closing date is 27 October 2017. May you please clarify.	The closing date for the tender is 10 th November 2017
17	In the tender you mentioned a Bid Security of \$10,000.00. In what form should the \$10K Bid Security be; cash deposit with SADC or a bank guarantee endorsed by our Bank?	<p>The bid security should be in any of the acceptable forms below:</p> <ul style="list-style-type: none"> i) a bank certified cheque ii) an unconditionanl bank guarantee from a bidders bank iii) A bid securing declaration (this is a notarized sworn statement made by a bidder committing to sign the contract if they are selected before the end of the bid validity period stipulated in the bidding documents