

SOUTHERN AFRICAN DEVELOPMENT COMMUNITY (SADC)



OPEN COMPETITIVE BIDDING

FOR

**PROVISION OF SECURITY SERVICES TO SADC HEADQUARTERS, SADC
SATELLITE OFFICES IN SEBELE AND KGALE**

Contract No: SADC/ADMIN/SECURITY/01/2015
SPN No: SADC/SPN/01/2015

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Invitation for Bids (IFB)

Dear [*insert: Name of Bidder*]:

1. The SADC Secretariat now invites bids for the Provision of Security Services to the SADC Headquarters and SADC Satellite offices in Kgale and Sebele. More details on the Goods and Related Services are provided in the attached Supply Requirements.
2. A Bidder will be selected under Open Bidding procurement method and procedures described in this Bidding Document.
3. The Bidding Documents includes the following documents:

PART 1 – Bidding Procedures

Section I. Instructions to Bidders (ITB)

Section II. Bidding Data Sheet (BDS)

Section III. Evaluation

Section IV. Bidding Forms

PART 2 – Supply Requirements

Section VI. Schedule of Requirements

PART 3 – Contract

4. Please inform us, upon receipt, within maximum Ten (10) days:
 - (a) that you received the bidding documents; and
 - (b) whether you will submit a bid (if not state the reasons).

Yours sincerely

**Snowden Mmadi MCIPS
HEAD PROCUREMENT UNIT**

PART 1 – Bidding Procedures

Section I. Instructions to Bidders

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Section I. Instructions to Bidders

Definitions

Definitions

- (a) “BD” means the Bidding Documents to be prepared by the Procuring Entity for the selection of Contractor, based on the SADC Secretariat Standard Template.
- (b) “Bidder” means company or joint venture/ consortium invited to submit technical and financial proposal for this contract.
- (c) “Procuring Entity” means the procurement entity with which the selected Consultant signs the Contract for the Goods.
- (d) “Contractor” means any entity or person that may provide or provides the Services to the Client under the Contract.
- (e) “Contract” means the Contract signed by the Parties and all the attached documents listed in its Clause 1, that are the General Conditions (GC), the Special Conditions (SC), and the Appendices.
- (f) “Bid Data Sheet (BDS)” means such part of the Instructions to Bidders used to reflect specific country and assignment conditions.
- (g) “Day” means calendar day.
- (h) “Evaluation Committee” it is a panel of experts appointed by the Procuring Entity and assigned to evaluate the bids. The Evaluation Committee consist in a Chairperson and a Secretary, with no voting rights and an odd number of voting members.
- (i) “Instructions to Bidders” (Section 2 of the BDS) means the document which provides shortlisted Bidders with all information needed to prepare their Proposals.
- (j) “LOI” (Section 1 of the BDS) means the Letter of Invitation being sent by the Procuring Entity to the shortlisted Bidders.
- (k) “Proposal” means the Technical Proposal and the Financial Proposal.
- (l) “Services” means the consulting services or the work to be performed by the Contractor pursuant to the Contract.
- (m) “Subcontractor” means any person or entity with whom the Bidder or Contractors intends to subcontracts any part of the Services.

- (n) “Technical Specifications” means the document included in the BDS as Section VI which provides the minimum technical characteristics and the quantities of goods and related services need by the Procuring Entity from the Contractor.

A. General

- 1. Scope of Bid**
- 1.1 The Procuring Entity **indicated in the Bidding Data Sheet (BDS)**, issues these Bidding Documents for the supply of Goods and Related Services incidental thereto as specified in Section VI, Schedule of Requirements. The name and identification number of the contract for this procurement are **specified in the BDS**. The name, identification, and number of lots of are **provided in the BDS**.
- 1.2 The procurement method used for acquisition of the Goods and Related Services incidental thereto as specified in Section VI, Schedule of Requirements of Invitation, is as indicated in **the BDS**, method detailed in the edition of the Guidelines indicated in **the BDS**.
- 1.3 The Bidders are invited to submit a Technical Proposal and a Financial Proposal for the goods and related services specified in Section VI, Schedule of Requirements.
- 1.4 Unless otherwise **specified in the BDS**, when the Contract is divided into lots, Bidders may bid for one, more or for all lots as they wish. However, the quantity of goods and services indicated under each individual lot shall be indivisible. Bids for only part of the goods and related services indicated under each lot shall be considered incomplete and automatically disqualified.
- 2. Fraud and Corruption**
- 2.1 It is the SADC Secretariat policy to require that Procuring Entity as well as bidders, suppliers, and contractors and their subcontractors under SADC Secretariat-financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts. In pursuance of this policy, the SADC Secretariat:
- (a) defines, for the purposes of this provision, the terms set forth below as follows:
- (i) “corrupt practice” is the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;
- (ii) “fraudulent practice” is any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;

- (iii) “collusive practice” is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;
 - (iv) “coercive practice” is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;
 - (v) “obstructive practice” is
- (b) deliberately destroying, falsifying, altering or concealing material evidence to the investigation or making false statements to investigators in order to materially impede a SADC Secretariat, or a governmental or independent investigation into allegations of a corrupt, fraudulent, coercive, or collusive practice; and/or threatening, harassing, or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or
 - (c) acts intended to materially impede the exercise of the SADC Secretariat or governmental or inspection and audit rights.
 - (d) It will take the following measures against the bidder recommended for award who has, directly or through an agent, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;
 - (i) will reject the bid for award;
 - (ii) will declare the bidder/the contractor, including its affiliates, ineligible, either indefinitely or for a stated period of time, to become a SADC Secretariat contractor;
 - (iii) will cancel or terminate any ongoing contract with the bidder /the contractor;
 - (iv) will request a the relevant national authorities to conduct a joint investigation with SADC Secretariat to inspect or carry out audits of the bidder /the contractor’ accounting records and financial statements in connection with the contract in question for which it was found guilty of engaging in corrupt, fraudulent, collusive, coercive, or obstructive practices;
 - (v) will forfeit the bid or performance securities of the bidder /the contractor;
 - (vi) will suspend any payments due to the bidder/ contractor, under the contract in question or any other contract the bidder/contractor might have with the organization, until the extent of damage caused by the its engagement in

corrupt, fraudulent, collusive, coercive or obstructive practices in competing for the SADC Secretariat's contract are determined and recovered, and

(vii) will sue the bidder /contractor to recover the damages caused by its engagement in corrupt, fraudulent, collusive, coercive or obstructive practices in competing for the contract in question, if they are not fully recovered by the securities and the payments otherwise due to the bidder/contractor.

3. Eligible Bidders

3.1 Pursuant the paragraph 3.2 to 3.4 of this Clause, participation in tender and in award of contracts shall be open on equal terms to:

- (a) Natural persons, companies or firms, or associations or public or semi -public agencies.
- (b) Cooperative societies and other legal persons governed by public or private law.
- (c) Joint ventures, consortium or association of firms.

3.2 Bidders shall not be eligible for the award of contracts where:

- (a) They are bankrupt;
- (b) Payments to them have been suspended in accordance with the judgment of a court of law other than a judgment declaring bankruptcy and resulting, in accordance with their national laws in the total or partial loss of the right to administer and dispose of their property;
- (c) Legal proceedings have been instituted against them involving an order suspending payments and which may result, in accordance with their national laws, in a declaration of bankruptcy or in any other situation entailing the total or partial loss of the right to administer and dispose of their property;
- (d) They have been convicted, by a final judgment, of any crime or offence concerning their professional conduct;
- (e) They are guilty of serious misrepresentation with regard to information required for participation in an invitation to tender;
- (f) They have been sanctioned by SADC Secretariat pursuant to the Article 48 paragraph (3) letter b of the SADC Secretariat procurement Policy, August 2011;

3.3 When international restricting bidding or limited bidding is employed, and the invitation to bid was sent to shortlisted Bidders, only shortlisted Bidders indicated in **the BDS** are allowed to participate in this bidding process. If a Bidders is shortlisted as Joint Venture or Consortium, the

composition of Joint Venture or Consortium can be changed with prior approval of the Procuring Entity and only if (i) is supported by solid and objective arguments, (ii) does not alter the competition, (iii) is not generating a conflict, and (iv) is not invalidating the criteria and conditions in place when the joint venture or consortium was prequalified.

3.4 A Bidder shall not have a conflict of interest. All bidders found to have conflict of interest shall be disqualified. Bidders may be considered to have a conflict of interest with one or more parties in this bidding process, if they:

- (a) are or have been associated in the past, with a firm or any of its affiliates which have been engaged by the Procuring Entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the general services to be purchased under these Bidding Documents. Affiliates are the group of companies, firms, associations, etc. where the Bidder or any of the major shareholders owns a minimum of twenty percent (20%) of shares of the share capital. For the same purpose, major shareholder is any legal or physical person who owns no less than twenty percent (20%) of the shares of the Bidder; or
- (b) submit more than one bid in this bidding process, except for alternative offers permitted under ITB Clause 13. However, this does not limit the participation of subcontractors in more than one bid; or
- (c) they have controlling partners in common; or
- (d) they receive or have received any direct or indirect subsidy from any of them; or
- (e) they have the same legal representative for purposes of this bid; or
- (f) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the bid of another Bidder, or influence the decisions of the Procuring Entity regarding this bidding process; or
- (g) a Bidder was affiliated with a firm or entity that has been hired (or is proposed to be hired) by the Procuring Entity as project manager, supervisor, assessor, monitor, evaluator, auditor or any others similar assignment for the contract.

3.5 A Bidder that is under a declaration of ineligibility by the SADC

Secretariat in accordance with ITB Clause 2, at the date of contract award, shall be disqualified. The list of debarred firms is available at the electronic address specified in the **BDS**.

**4. Eligible
Goods and
Related
Services**

- 4.1 Unless otherwise stated **in the BDS**, SADC Secretariat does not restrict the Goods and Related Services to be supplied under the Contract and on the basis of their origin.
- 4.2 For purposes of this Clause, the term “goods” includes commodities, raw material, machinery, equipment, and industrial plants; and “related services” includes services such as insurance, installation, training, and initial maintenance.
- 4.3 The term “country of origin” means the country where the goods have been mined, grown, cultivated, produced, manufactured or processed; or, through manufacture, processing, or assembly, another commercially recognized article results that differs substantially in its basic characteristics from its components.

B. Contents of Bidding Documents

5. Sections of Bidding Documents

- 5.1 The Bidding Documents consist of Parts 1, 2, and 3, which include all the Sections indicated below, and should be read in conjunction with any Addendum issued in accordance with ITB Clause 7.

PART 1 Bidding Procedures

- Section I. Instructions to Bidders (ITB)
- Section II. Bidding Data Sheet (BDS)
- Section III. Evaluation and Qualification Criteria
- Section IV. Bidding Forms

PART 2 Supply Requirements

- Section VI. Schedule of Requirements

PART 3 Contract

- Section VII. Contract Forms
- Section VIII. Special Conditions of Contract (SCC)
- Section IX. General Conditions of Contract (GCC)

- 5.2 The Invitation for Bids issued by the Procuring Entity is not part of the Bidding Documents.

- 5.3 The Procuring Entity is not responsible for the completeness of the Bidding Documents and their addendum, if they were not obtained directly from the Procuring Entity.

- 5.4 The Bidder is expected to examine all instructions, forms, terms, and specifications in the Bidding Documents. Failure to furnish all information or documentation required by the Bidding Documents may result in the rejection of the bid.

6. Clarification of Bidding Documents

- 6.1 A prospective Bidder requiring any clarification of the Bidding Documents shall contact the Procuring Entity in writing at the Procuring Entity's address **specified in the BDS**. The Procuring Entity will respond in writing to any request for clarification, provided that such request is received no later than twenty-one (21) days prior to the deadline for submission of bids. The Procuring Entity shall forward copies of its response to all those who have acquired the Bidding Documents directly from it, including a description of the inquiry but without identifying its source. Should the Procuring Entity deem it necessary to amend the Bidding Documents as a result of a clarification, it shall do so following the procedure under ITB Clause 7

and ITB Sub-Clause 23.2.

7. Amendment of Bidding Documents

- 7.1 At any time prior to the deadline for submission of bids, the Procuring Entity may amend the Bidding Documents by issuing addendum.
- 7.2 Any addendum issued shall be part of the Bidding Documents and shall be communicated in writing to all who have obtained the Bidding Documents directly from the Procuring Entity.
- 7.3 To give shortlisted Bidders reasonable time in which to take an addendum into account in preparing their bids, the Procuring Entity may, at its discretion, extend the deadline for the submission of bids, pursuant to ITB Sub-Clause 23.2

C. Preparation of Bids

8. Cost of Bidding

- 8.1 The Bidder shall bear all costs associated with the preparation and submission of its bid, and the Procuring Entity shall not be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

9. Language of Bid

- 9.1 The Bid, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Procuring Entity, shall be written in the language indicated in the **BDS**. Supporting documents and printed literature that are part of the Bid may be in another language provided they are accompanied by an accurate translation of the relevant passages into the official language of the bidding process, in which case, for purposes of interpretation of the Bid, such translation shall govern.

10. Documents Comprising the Bid

- 10.1 The Bid shall comprise the following:
 - (a) Bid Submission Form, Technical Offer Form and the applicable Price Schedules, in accordance with ITB Clauses 11, 13, and 14;
 - (b) Bid Security, in accordance with ITB Clause 20, if required;
 - (c) written confirmation authorizing the signatory of the Bid to commit the Bidder, in accordance with ITB Clause 21;
 - (d) documentary evidence in accordance with ITB Clause 15 establishing the Bidder's eligibility to bid;
 - (e) documentary evidence in accordance with ITB Clause 16, that the Goods and Related Services to be supplied by the Bidder are of eligible origin;
 - (f) documentary evidence in accordance with ITB Clauses 17 and 29, that the Goods and Related Services conform to the Bidding Documents;

- (g) documentary evidence in accordance with ITB Clause 18 establishing the Bidder's qualifications to perform the contract if its bid is accepted; and
- (h) any other document **required in the BDS.**

11. Bid Submission Form, Technical Offer Form and Price Schedules

- 11.1 The Bidder shall submit the Bid Submission Form using the form furnished in Section IV, Bidding Forms. This form must be completed without any alterations to its format, and no substitutes shall be accepted. All blank spaces shall be filled in with the information requested.
- 11.2 The Bidder shall submit the Technical Offer Form using the form furnished in Section IV, Bidding Forms. This form must be completed without any alterations to its format, and no substitutes shall be accepted. All blank spaces shall be filled in with the information requested.
- 11.3 The Bidder shall submit the Price Schedules for Goods and Related Services, according to their origin as appropriate, using the forms furnished in Section IV, Bidding Forms

12. Alternative Bids

- 12.1 Unless otherwise **specified in the BDS**, alternative bids shall not be considered.

13. Bid Prices and Discounts

- 13.1 The prices and discounts quoted by the Bidder in the Bid Submission Form and in the Price Schedules shall conform to the requirements specified below.
- 13.2 All lots and items must be listed and priced separately in the Price Schedules.
- 13.3 The price to be quoted in the Bid Submission Form shall be the total price of the bid, excluding any discounts offered.
- 13.4 The Bidder shall quote any unconditional discounts and indicate the method for their application in the Bid Submission Form.
- 13.5 The terms EXW, CIP, and other similar terms shall be governed by the rules prescribed in the current edition of Incoterms, published by The International Chamber of Commerce, as specified in the **BDS.**
- 13.6 Prices shall be quoted as specified in each Price Schedule included in Section IV, Bidding Forms. The disaggregation of price components is required solely for the purpose of facilitating the comparison of bids by the Procuring Entity. This shall not in any way limit the Procuring Entity's right to contract on any of the terms offered. In quoting prices, the Bidder shall be free to use transportation through carriers registered in any eligible country, in accordance with Section V Eligible Countries. Similarly, the Bidder may obtain insurance services from

any eligible country in accordance with Section V Eligible Countries. Prices shall be entered in the following manner:

- (a) For Goods manufactured in the Procuring Entity's Country:
 - (i) the price of the Goods quoted EXW (ex works, ex factory, ex warehouse, ex showroom, or off-the-shelf, as applicable), including all customs duties and sales and other taxes already paid or payable on the components and raw material used in the manufacture or assembly of the Goods;
 - (ii) any Procuring Entity's Country sales tax and other taxes which will be payable on the Goods if the contract is awarded to the Bidder; and
 - (iii) the price for inland transportation, insurance, and other local services required to convey the Goods to their final destination (Project Site) specified in the **BDS**.
- (b) For Goods manufactured outside the Procuring Entity's Country, to be imported:
 - (i) the price of the Goods, quoted CIP named place of destination, in the Procuring Entity's Country, or CIF named port of destination, as specified in the **BDS**;
 - (ii) the price for inland transportation, insurance, and other local services required to convey the Goods from the named place of destination to their final destination (Project Site) specified in the **BDS**;
 - (iii) in addition to the CIP prices specified in (b)(i) above, the price of the Goods to be imported may be quoted FCA (named place of destination) or CPT (named place of destination), if so specified in the **BDS**;
- (c) For Goods manufactured outside the Procuring Entity's Country, already imported:
 - (i) the price of the Goods, including the original import value of the Goods; plus any mark-up (or rebate); plus any other related local cost, and custom duties and other import taxes already paid or to be paid on the Goods already imported.
 - (ii) the custom duties and other import taxes already paid (need to be supported with documentary evidence) or to be paid on the Goods already imported;
 - (iii) the price of the Goods, obtained as the difference

between (i) and (ii) above;

- (iv) any Procuring Entity's Country sales and other taxes which will be payable on the Goods if the contract is awarded to the Bidder; and
 - (v) the price for inland transportation, insurance, and other local services required to convey the Goods from the named place of destination to their final destination (Project Site) specified in the **BDS**.
- (d) for Related Services, other than inland transportation and other services required to convey the Goods to their final destination, whenever such Related Services are specified in the Schedule of Requirements:
- (i) the price of each item comprising the Related Services (inclusive of any applicable taxes).

13.7 Prices quoted by the Bidder shall be fixed during the Bidder's performance of the Contract and not subject to variation on any account, unless otherwise specified in the **BDS**. A Bid submitted with an adjustable price quotation shall be treated as non responsive and shall be rejected, pursuant to ITB Clause 29. However, if in accordance with the **BDS**, prices quoted by the Bidder shall be subject to adjustment during the performance of the Contract, a bid submitted with a fixed price quotation shall not be rejected, but the price adjustment shall be treated as zero.

13.8 If so indicated in ITB Sub-Clause 1.3, bids are being invited for individual contracts (lots) or for any combination of contracts (packages). Bidders wishing to offer any price reduction (discount) for the award of more than one Contract shall specify the applicable price reduction in accordance with ITB Sub-Clause 13.4 provided the bids for all lots are submitted and opened at the same time.

14. Currencies of Bid

14.1 The Bidder shall quote in US Dollars **and other currencies as specified in BDS**.

14.2 The bidders shall bear all the associated cost and risk deriving from currency exchange from US Dollars into their normal currency of trade.

15. Documents Establishing the Eligibility of the Bidder

15.1 To establish their eligibility in accordance with ITB Clause 3, Bidders shall complete the Bid Submission Form, included in Section IV, Bidding Forms.

**16. Documents
Establishing the
Eligibility of the
Goods and
Related Services**

16.1 To establish the eligibility of the Goods and Related Services in accordance with ITB Clause 4, Bidders shall complete the country of origin declarations in the Price Schedule Forms, included in Section IV, Bidding Forms.

**17. Documents
Establishing the
Conformity of the
Goods and
Related Services**

17.1 To establish the conformity of the Goods and Related Services to the Bidding Documents, the Bidder shall furnish as part of its Bid the documentary evidence that the Goods conform to the technical specifications and standards specified in Section VI, Schedule of Requirements.

17.2 The documentary evidence may be in the form of literature, drawings or data, and shall consist of a detailed item by item description of the essential technical and performance characteristics of the Goods and Related Services, demonstrating substantial responsiveness of the Goods and Related Services to the technical specification, and if applicable, a statement of deviations and exceptions to the provisions of the Schedule of Requirements.

17.3 The Bidder shall also furnish a list giving full particulars, including available sources and current prices of spare parts, special tools, etc., necessary for the proper and continuing functioning of the Goods during the period **specified in the BDS** following commencement of the use of the goods by the Procuring Entity.

17.4 Standards for workmanship, process, material, and equipment, as well as references to brand names or catalogue numbers specified by the Procuring Entity in the Schedule of Requirements, are intended to be descriptive only and not restrictive. The Bidder may offer other standards of quality, brand names, and/or catalogue numbers, provided that it demonstrates, to the Procuring Entity's satisfaction, that the substitutions ensure substantial equivalence or are superior to those specified in the Schedule of Requirements.

**18. Documents
Establishing the
Qualifications of
the Bidder**

18.1 The documentary evidence of the Bidder's qualifications to perform the contract if its bid is accepted shall establish to the Procuring Entity's satisfaction:

- (a) that, if **required in the BDS**, a Bidder that does not manufacture or produce the Goods it offers to supply shall submit the Manufacturer's Authorization using the form included in Section IV, Bidding Forms to demonstrate that it has been duly authorized by the manufacturer or producer of the Goods to supply these Goods in the Procuring Entity's Country;
- (b) that, if **required in the BDS**, in case of a Bidder not doing business within the Procuring Entity's Country, the Bidder is or will be (if awarded the contract) represented by an Agent in the

country equipped and able to carry out the Supplier's maintenance, repair and spare parts-stocking obligations prescribed in the Conditions of Contract and/or Technical Specifications; and

- (c) that the Bidder meets each of the qualification criterion specified in Section III, Evaluation and Qualification Criteria.

19. Period of Validity of Bids

- 19.1 Bids shall remain valid for the period **specified in the BDS** after the bid submission deadline date prescribed by the Procuring Entity. A bid valid for a shorter period shall be rejected by the Procuring Entity as non responsive.
- 19.2 In exceptional circumstances, prior to the expiration of the bid validity period, the Procuring Entity may request bidders to extend the period of validity of their bids. The request and the responses shall be made in writing. If a Bid Security is requested in accordance with ITB Clause 20, it shall also be extended for a corresponding period. A Bidder may refuse the request without forfeiting its Bid Security. A Bidder granting the request shall not be required or permitted to modify its bid, except as provided in ITB Sub-Clause 19.3.
- 19.3 In the case of fixed price contracts, if the award is delayed by a period exceeding fifty-six (56) days beyond the expiry of the initial bid validity, the Contract price shall be adjusted as specified in the request for extension. Bid evaluation shall be based on the Bid Price without taking into consideration the above correction.

20. Bid Security

- 20.1 The Bidder shall furnish as part of its bid, a Bid, if required, as **specified in the BDS**.
- 20.2 The Bid Security shall be in the amount specified in the **BDS** and denominated in US Dollars or other currencies indicated in BDS, and shall:
 - (a) at the bidder's option, be in the form of either a letter of credit, or a bank guarantee from a banking institution;
 - (b) be issued by a reputable banking institution selected by the bidder and located in any eligible country as **specified in the BDS**. If the institution issuing the bond is located outside the Procuring Entity's Country, it shall have a correspondent financial institution located in the Procuring Entity's Country to make it enforceable.
 - (c) be substantially in accordance with the form of Bid Security included in Section IV, Bidding Forms, or other form approved by the Procuring Entity prior to bid submission;

- (d) be payable promptly upon written demand by the Procuring Entity in case the conditions listed in ITB Clause 20.5 are invoked;
 - (e) be submitted in its original form; copies will not be accepted;
 - (f) remain valid for a period of 28 days beyond the validity period of the bids, as extended, if applicable, in accordance with ITB Clause 19.2;
- 20.3 If a Bid Security is required in accordance with ITB Sub-Clause 20.1, any bid not accompanied by a substantially responsive Bid Security in accordance with ITB Sub-Clause 20.1, shall be rejected by the Procuring Entity as non-responsive.
- 20.4 The Bid Security of unsuccessful Bidders shall be returned as promptly as possible upon the successful Bidder's furnishing of the Performance Security pursuant to ITB Clause 40.
- 20.5 The Bid Security may be forfeited or the Bid Securing Declaration executed:
- (a) if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Bid Submission Form, except as provided in ITB Sub-Clause 19.2; or
 - (b) if the successful Bidder fails to:
 - (i) sign the Contract in accordance with ITB Clause 39;
 - (ii) furnish a Performance Security in accordance with ITB Clause 40.
- 20.6 The Bid Security of a JV must be in the name of the JV that submits the bid. If the JV has not been legally constituted at the time of bidding, the Bid Security shall be in the names of all future partners as named in the letter of intent mentioned in Section IV "Bidding Forms," Bidder Information Form Item 7.
- 20.7 If a bid security is **not required in the BDS**, and
- (a) if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Letter of Bid Form, except as provided in ITB 19.2, or
 - (b) if the successful Bidder fails to: sign the Contract in accordance with ITB 39; or furnish a performance security in accordance with ITB 40;
- the Procuring Entity may, **if provided for in the BDS**, declare the

Bidder disqualified to be awarded a contract by the SADC Secretariat for a period of time **as stated in the BDS**.

**21. Format and
Signing of Bid**

- 21.1 The Bidder shall prepare one original of the documents comprising the bid as described in ITB Clause 10 and clearly mark it “ORIGINAL.” In addition, the Bidder shall submit copies of the bid, in the number specified in the **BDS** and clearly mark them “COPY.” In the event of any discrepancy between the original and the copies, the original shall prevail.
- 21.2 The original and all copies of the bid shall be typed or written in indelible ink and shall be signed by a person duly authorized to sign on behalf of the Bidder.
- 21.3 Any interlineations, erasures, or overwriting shall be valid only if they are signed or initialed by the person signing the Bid.

D. Submission and Opening of Bids

**22. Submission,
Sealing and
Marking of Bids**

- 22.1 Bidders may always submit their bids by mail or by hand. When so specified in the **BDS**, bidders shall have the option of submitting their bids electronically.
 - (a) Bidders submitting bids by mail or by hand, shall enclose the original and each copy of the Bid, including alternative bids, if permitted in accordance with ITB Clause 12, in separate sealed envelopes, duly marking the envelopes as “ORIGINAL” and “COPY.” These envelopes containing the original and the copies shall then be enclosed in one single envelope. The rest of the procedure shall be in accordance with ITB sub-Clauses 22.2 and 22.3.
 - (b) Bidders submitting bids electronically shall follow the electronic bid submission procedures specified in the **BDS**.
- 22.2 The inner and outer envelopes shall:
 - (a) bear the name and address of the Bidder;
 - (b) be addressed to the Procuring Entity in accordance with ITB Sub-Clause 23.1;
 - (c) bear the specific identification of this bidding process indicated in ITB 1.1 and any additional identification marks as **specified in the BDS**; and
 - (d) bear a warning not to open before the time and date for bid opening, in accordance with ITB Sub-Clause 26.1.
- 22.3 If all envelopes are not sealed and marked as required, the Procuring Entity will assume no responsibility for the misplacement or premature

opening of the bid.

23. Deadline for Submission of Bids

- 23.1 Bids must be received by the Procuring Entity at the address and no later than the date and time **specified in the BDS**.
- 23.2 The Procuring Entity may, at its discretion, extend the deadline for the submission of bids by amending the Bidding Documents in accordance with ITB Clause 7, in which case all rights and obligations of the Procuring Entity and Bidders previously subject to the deadline shall thereafter be subject to the deadline as extended.

24. Late Bids

- 24.1 The Procuring Entity shall not consider any bid that arrives after the deadline for submission of bids, in accordance with ITB Clause 23. Any bid received by the Procuring Entity after the deadline for submission of bids shall be declared late, rejected, and returned unopened to the Bidder.

25. Withdrawal, Substitution, and Modification of Bids

- 25.1 A Bidder may withdraw, substitute, or modify its Bid after it has been submitted by sending a written notice in accordance with ITB Clause 22, duly signed by an authorized representative, and shall include a copy of the authorization (the power of attorney) in accordance with ITB Sub-Clause 21.2, (except that no copies of the withdrawal notice are required). The corresponding substitution or modification of the bid must accompany the respective written notice. All notices must be:
- (a) submitted in accordance with ITB Clauses 21 and 22 (except that withdrawal notices do not require copies), and in addition, the respective envelopes shall be clearly marked “WITHDRAWAL,” “SUBSTITUTION,” or “MODIFICATION;” and
 - (b) received by the Procuring Entity prior to the deadline prescribed for submission of bids, in accordance with ITB Clause 23.
- 25.2 Bids requested to be withdrawn in accordance with ITB Sub-Clause 25.1 shall be returned unopened to the Bidders.
- 25.3 No bid may be withdrawn, substituted, or modified in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the Bidder on the Bid Submission Form or any extension thereof.

26. Bid Opening

- 26.1 The Procuring Entity shall conduct the bid opening in public at the address, date and time **specified in the BDS**. Any specific electronic bid opening procedures required if electronic bidding is permitted in accordance with ITB Sub-Clause 22.1, shall be as **specified in the BDS**.
- 26.2 First, envelopes marked “WITHDRAWAL” shall be opened and read out and the envelope with the corresponding bid shall not be opened, but returned to the Bidder. If the withdrawal envelope does not contain a

copy of the “power of attorney” confirming the signature as a person duly authorized to sign on behalf of the Bidder, the corresponding bid will be opened. No bid withdrawal shall be permitted unless the corresponding withdrawal notice contains a valid authorization to request the withdrawal and is read out at bid opening. Next, envelopes marked “SUBSTITUTION” shall be opened and read out and exchanged with the corresponding Bid being substituted, and the substituted Bid shall not be opened, but returned to the Bidder. No Bid substitution shall be permitted unless the corresponding substitution notice contains a valid authorization to request the substitution and is read out at bid opening. Envelopes marked “MODIFICATION” shall be opened and read out with the corresponding Bid. No Bid modification shall be permitted unless the corresponding modification notice contains a valid authorization to request the modification and is read out at Bid opening. Only envelopes that are opened and read out at Bid opening shall be considered further.

- 26.3 All other envelopes shall be opened one at a time, reading out: the name of the Bidder and whether there is a modification; the Bid Prices, including any discounts and alternative offers; the presence of a Bid Security or Bid-Securing Declaration, if required; and any other details as the Procuring Entity may consider appropriate. Only discounts and alternative offers read out at Bid opening shall be considered for evaluation. No Bid shall be rejected at Bid opening except for late bids, in accordance with ITB Sub-Clause 24.1.
- 26.4 The Procuring Entity shall prepare a record of the Bid opening that shall include, as a minimum: the name of the Bidder and whether there is a withdrawal, substitution, or modification; the Bid Price, per lot if applicable, including any discounts, and alternative offers if they were permitted; and the presence or absence of a Bid Security or Bid-Securing Declaration, if one was required. The Bidders’ representatives who are present shall be requested to sign the attendance sheet. A copy of the record shall be distributed to all Bidders who submitted bids in time, and posted online when electronic bidding is permitted.

E. Evaluation and Comparison of Bids

27. Confidentiality

- 27.1 Information relating to the examination, evaluation, comparison, and qualification of bids, and recommendation of contract award, shall not be disclosed to bidders or any other persons not officially concerned with such process until publication of the Contract Award.
- 27.2 Any effort by a Bidder to influence the Procuring Entity in the examination, evaluation, and comparison, of the bids or contract award decisions may result in the rejection of its Bid.
- 27.3 Notwithstanding ITB Sub-Clause 27.2, from the time of bid opening to

the time of Contract Award, if any Bidder wishes to contact the Procuring Entity on any matter related to the bidding process, it should do so in writing.

28. Clarification of Bids

- 28.1 To assist in the examination, evaluation, and comparison of the bids, the Procuring Entity may, at its discretion, ask any Bidder for a clarification of its Bid. Any clarification submitted by a Bidder in respect to its Bid and that is not in response to a request by the Procuring Entity shall not be considered. The Procuring Entity's request for clarification and the response shall be in writing. No change in the prices or substance of the Bid shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by the Procuring Entity in the evaluation of the bids, in accordance with ITB Clause 30.

29. Responsiveness of Bids

- 29.1 The Procuring Entity's determination of a bid's responsiveness is to be based on the contents of the bid itself.
- 29.2 A substantially responsive Bid is one that conforms to all the terms, conditions, and specifications of the Bidding Documents without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:
- (a) affects in any substantial way the scope, quality, or performance of the Goods and Related Services specified in the Contract; or
 - (b) limits in any substantial way, inconsistent with the Bidding Documents, the Procuring Entity's rights or the Bidder's obligations under the Contract; or
 - (c) if rectified would unfairly affect the competitive position of other bidders presenting substantially responsive bids.
- 29.3 If a bid is not substantially responsive to the Bidding Documents, it shall be rejected by the Procuring Entity and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.

30. Nonconformities, Errors, and Omissions

- 30.1 Provided that a Bid is substantially responsive, the Procuring Entity may waive any non-conformities or omissions in the Bid that do not constitute a material deviation.
- 30.2 Provided that a bid is substantially responsive, the Procuring Entity may request that the Bidder submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the bid related to documentation requirements. Such omission shall not be related to any aspect of the price of the Bid. Failure of the Bidder to comply with the request may result in the rejection of its Bid.

30.3 Provided that the Bid is substantially responsive, the Procuring Entity shall correct arithmetical errors on the following basis:

- (a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of the Procuring Entity there is an obvious misplacement of the decimal point in the unit price, in which case the line item total as quoted shall govern and the unit price shall be corrected;
- (b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
- (c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.

30.4 If the Bidder that submitted the lowest evaluated Bid does not accept the correction of errors, its Bid shall be rejected.

**31. Preliminary
Examination of
Bids**

31.1 The Procuring Entity shall examine the bids to confirm that all documents and technical documentation requested in ITB Clause 10 have been provided, and to determine the completeness of each document submitted.

31.2 The Procuring Entity shall confirm that the following documents and information have been provided in the Bid. If any of these documents or information is missing, the offer shall be rejected.

- (a) Bid Submission Form, in accordance with ITB Sub-Clause 11.1;
- (b) Technical Offer Form, in accordance with ITB Sub-Clause 11.2;
- (c) Price Schedules, in accordance with ITB Sub-Clause 11.3;
- (d) Bid Security, in accordance with ITB Clause 20, if applicable.

**32. Examination of
Terms and
Conditions;
Technical
Evaluation**

32.1 The Procuring Entity shall examine the Bid to confirm that all terms and conditions specified in the GCC and the SCC have been accepted by the Bidder without any material deviation or reservation.

32.2 The Procuring Entity shall evaluate the technical aspects of the Bid submitted in accordance with ITB Clause 17, to confirm that all requirements specified in Section VI, Schedule of Requirements of the Bidding Documents have been met without any material deviation or reservation.

32.3 If, after the examination of the terms and conditions and the technical evaluation, the Procuring Entity determines that the Bid is not substantially responsive in accordance with ITB Clause 29, it shall reject the Bid.

33. Evaluation of Bids

33.1 The Procuring Entity shall evaluate each bid that has been determined, up to this stage of the evaluation, to be substantially responsive.

33.2 To evaluate a Bid, the Procuring Entity shall only use all the factors, methodologies and criteria defined in this ITB. No other criteria or methodology shall be permitted.

33.3 To evaluate a Bid, the Procuring Entity shall consider the following:

- (a) evaluation will be done for Items or Lots, as **specified in the BDS**; and the Bid Price as quoted in accordance with clause 14;
- (b) price adjustment for correction of arithmetic errors in accordance with ITB Sub-Clause 30.3;
- (c) price adjustment due to discounts offered in accordance with ITB Sub-Clause 13.4; and
- (d) adjustments due to the application of the evaluation criteria **specified in the BDS** from amongst those set out in Section III, Evaluation and Qualification Criteria.

33.4 The Procuring Entity's evaluation of a bid will exclude and not take into account:

- (a) In the case of Goods manufactured in the Procuring Entity's Country, sales and other similar taxes, which will be payable on the goods if a contract is awarded to the Bidder;
- (b) in the case of Goods manufactured outside the Procuring Entity's Country, already imported or to be imported, customs duties and other import taxes levied on the imported Good, sales and other similar taxes, which will be payable on the Goods if the contract is awarded to the Bidder;
- (c) any allowance for price adjustment during the period of execution of the contract, if provided in the bid.

33.5 The Procuring Entity's evaluation of a bid may require the consideration of other factors, in addition to the Bid Price quoted in accordance with ITB Clause 13. These factors may be related to the characteristics, performance, and terms and conditions of purchase of the Goods and Related Services. The effect of the factors selected, if any, shall be expressed in monetary terms to facilitate comparison of bids, unless otherwise specified in Section III, Evaluation and Qualification Criteria. The factors, methodologies and criteria to be

used shall be as specified in ITB 33.3 (d).

- 33.6 If so **specified in the BDS**, the Procuring Entity shall grant a margin of preference in the evaluation of bids offering General Services and Related Goods manufactured in the SADC countries, when compared to bids offering General Services and Related Goods works manufactured elsewhere. The margin of preference shall be calculated as a fifteen percent (15%) discount to the evaluated total price. To qualify for the regional preference, the bids shall offer Goods and Related Services of at least fifty percent (50%) in contract value of SADC origin.
- 33.7 If so **specified in the BDS**, these Bidding Documents shall allow Bidders to quote separate prices for one or more lots, and shall allow the Procuring Entity to award one or multiple lots to more than one Bidder. The methodology of evaluation to determine the lowest-evaluated lot combinations, is specified in Section III, Evaluation and Qualification Criteria.

34. Comparison of Bids

- 34.1 The Procuring Entity shall compare all substantially responsive bids to determine the lowest-evaluated bid, in accordance with ITB Clause 33.

35. Procuring Entity's Right to Accept Any Bid, and to Reject Any or All Bids

- 35.1 The Procuring Entity reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to Bidders.

F. Award of Contract

36. Award Criteria

- 36.1 The Procuring Entity shall award the Contract to the Bidder whose offer has been determined to be the lowest evaluated bid and is substantially responsive to the Bidding Documents, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily against the qualification criteria specified in Section III, Evaluation and Qualification Criteria.

37. Procuring Entity's Right to Vary Quantities at Time of Award

- 37.1 At the time the Contract is awarded, the Procuring Entity reserves the right to increase or decrease the quantity of Goods and Related Services originally specified in Section VI, Schedule of Requirements, provided this does not exceed the percentages **specified in the BDS**, and without any change in the unit prices or other terms and conditions of the bid and the Bidding Documents.

38. Notification of Award

- 38.1 Prior to the expiration of the period of bid validity, the Procuring Entity shall notify the successful Bidder, in writing, that its Bid has been accepted.
- 38.2 Until a formal Contract is prepared and executed, the notification of

award shall constitute a binding Contract.

- 38.3 The Procuring Entity shall publish a Contract Award Notice on SADC Secretariat website and in UNDB online and in the dgMarket the results of the evaluation, and notify in writing both the successful and unsuccessful bidder. After publication of the Contract Award Notice, within maximum ten (10) working days unsuccessful bidders may appeal in writing to the Procuring Entity decision in accordance with the relevant clause of SADC Secretariat Procurement Guidelines **specified in the BDS.**
- 38.4 In case of an appeal, the Procuring Entity may suspend the signature of the contract with the successful bidder until a appeal procedures are completed and a final decision it's taken by the SADC Secretariat. All bidders will be informed in writing about the suspension of the award of the contract and might be requested to extend the validity of their offers in accordance with ITB Clause 19.
- 38.5 Upon the successful Bidder's furnishing of the signed Contract Form and performance security pursuant to ITB Clause 40, the Procuring Entity will promptly discharge the bid security of each unsuccessful Bidder, pursuant to ITB Clause 20.4.

39. Signing of Contract

- 39.1 Promptly after notification, the Procuring Entity shall send the successful Bidder the Agreement and the Special Conditions of Contract.
- 39.2 Within twenty-eight (28) days of receipt of the Agreement, the successful Bidder shall sign, date, and return it to the Procuring Entity.
- 39.3 Notwithstanding ITB 39.2 above, in case signing of the Contract Agreement is prevented by any export restrictions attributable to the Procuring Entity, to the country of the Procuring Entity, or to the use of the products/goods, systems or services to be supplied, where such export restrictions arise from trade regulations from a country supplying those products/goods, systems or services, the Bidder shall not be bound by its bid, always provided, always provided, however, that the Bidder can demonstrate to the satisfaction of the Procuring Entity and of the SADC Secretariat that signing of the Contract Agreement has not been prevented by any lack of diligence on the part of the Bidder in completing any formalities, including applying for permits, authorizations and licenses necessary for the export of the products/goods, systems or services under the terms of the Contract.

40. Performance Security

- 40.1 Within twenty eight (28) days of the receipt of notification of award from the Procuring Entity, the successful Bidder, if required, shall furnish the Performance Security in accordance with the GCC, using for that purpose the Performance Security Form included in Section IX Contract forms, or another Form acceptable to the Procuring Entity.

The Procuring Entity shall promptly notify the name of the winning Bidder to each unsuccessful Bidder and discharge the Bid Securities of the unsuccessful bidders pursuant to ITB Sub-Clause 20.4.

- 40.2 Failure of the successful Bidder to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the Bid Security. In that event the Procuring Entity may award the Contract to the next lowest evaluated Bidder, whose offer is substantially responsive and is determined by the Procuring Entity to be qualified to perform the Contract satisfactorily.

Section II. Bidding Data Sheet (BDS)

The following specific data for the goods to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

BDS Clause Number	ITB Clause Number	A. General												
1.	ITB 1.1	<p>The Procuring Entity is: SADC SECRETARIAT</p> <p>The Subject of Procurement is: Provision of Security Services to SADC Headquarters, Satellite Offices and Executive Residences</p> <p>Period of provision of services: Financial Years 2015/16 and 2016/17</p> <p>The name and identification number of the Contract is: SADC/ADMIN/SECURITY/01/2015</p> <p>The number, identification and names of the lots comprising this Contract are:</p> <table border="1"> <thead> <tr> <th>LOT NO.</th><th>DESCRIPTION</th><th>SUMMARY OF SERVICES REQUIRED</th></tr> </thead> <tbody> <tr> <td>1</td><td>SADC HEADQUARTERS</td><td> 1. General Guarding 2. Alarm Monitoring and Response 3. CCTV Monitoring </td></tr> <tr> <td>2</td><td> SADC KGALE OFFICES SADC SEBELE OFFICES EXECUTIVE SECRETARY RESIDENCES DEPUTY EXECUTIVE SECRETARY RESIDENCE (RI) DEPUTY EXECUTIVE SECRETARY RESIDENCES (FA) </td><td> 1. General Guarding 2. Alarm Monitoring and Response </td></tr> <tr> <td>3</td><td>SADC STAFF RESIDENCES ON OFFICIAL MISSION</td><td>1. General Guarding</td></tr> </tbody> </table>	LOT NO.	DESCRIPTION	SUMMARY OF SERVICES REQUIRED	1	SADC HEADQUARTERS	1. General Guarding 2. Alarm Monitoring and Response 3. CCTV Monitoring	2	SADC KGALE OFFICES SADC SEBELE OFFICES EXECUTIVE SECRETARY RESIDENCES DEPUTY EXECUTIVE SECRETARY RESIDENCE (RI) DEPUTY EXECUTIVE SECRETARY RESIDENCES (FA)	1. General Guarding 2. Alarm Monitoring and Response	3	SADC STAFF RESIDENCES ON OFFICIAL MISSION	1. General Guarding
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3	SADC STAFF RESIDENCES ON OFFICIAL MISSION	1. General Guarding												

B. _____

2.	ITB 1.2	The procurement method is: Open Bidding The Procurement Guidelines edition is : August 2011
3.	ITB 1.3	Bidders are to bid for ALL items under the Lot. The following restrictions shall apply: None
4.	ITB 3.3	A list of shortlisted firms invited to bid is the following: NOT APPLICABLE
5.	ITB 3.5	A list of firms debarred from participating in SADC Secretariat financed projects is available at - NOT APPLICABLE
6.	ITB 5.1	Goods and related services originating from the following countries are not eligible for SADC Secretariat financed contracts: - NOT APPLICABLE

BDS Clause Number	ITB Clause Number	B. Contents of Bidding Documents
7.	ITB 6.1	<p>For Clarification of bid purposes only, bidders are free to make requests. For this purpose, request for clarifications shall be made 21 days before tender closing.</p> <p>Please take note that a Pre-Bid Meeting and Site visit will be held on Monday, 11th May 2015 at the SADC Secretariat in Gaborone, Botswana, at 14.30 hours.</p> <p>Site visit is <u>Mandatory</u> whilst pre-bid meeting is <u>Non Mandatory</u></p> <p>The Pre-Bid meeting will take place in the Conference Room DGP 48 & 49 on the Ground Floor, SADC Secretariat, Western Commercial Road (near Lobatse and Siboni Roads), CBD Plot 54385, Gaborone, Botswana.</p> <p>The Purpose of the Pre-bid meeting is to enable bidders seeking clarifications to do so, but it is not mandatory for any bidder to attend and attendance of this meeting shall not be part of the evaluation criteria.</p> <p>Minutes of this meeting shall be circulated to all bidders who shall express interest to bid on this tender.</p> <p>The address for clarification of tendering document is</p> <p>Address: Southern African Development Community (SADC) Secretariat CBD Plot 54385 Room DGP21 and DGP 24 on Ground Floor City: Gaborone Country: Botswana Phone: +2673951863 Fax: +2673972848/3181070</p> <p>Attention: Mr. Gift Mike Gwaza Email: ggwaza@sadc.int</p> <p>Copy: Mr. Kondanani Miti Email: mitik@sadc.int</p> <p>Website: www.sadc.int</p>

		C. Preparation of Bids
8.	ITB 9	The official language of the bidding process is: ENGLISH
9.	ITB 10.1 (h)	<p>The Bidder shall submit the following additional documents in its bid:</p> <ul style="list-style-type: none"> • Certificate of Incorporation /Registration • VAT and Valid Business License • Tax Clearance Certificate • Certificate of registration with PPADB • Bid Security 2.0% of bid value in form of Bankers Cheque or Bank Guarantee • Security license • Power of Attorney
10.	ITB 12.1	Alternative Bids SHALL NOT BE ALLOWED
11.	ITB 13.5	The Incoterms edition is: INCOTERMS 2011.
12.	ITB 13.6 (b) (i) and (c) (iii)	Place of Destination: Gaborone Botswana
13.	ITB 13.6 (a) (iii);(b)(ii) and (c)(v)	Final destination (SADC) Secretariat CBD Plot 54385 Gaborone Botswana, SADC Offices in Kgale, SADC Offices in Sebele and Executive Residences
14.	ITB 13.6 (b) (iii)	In addition to the CIP price specified in ITB 14.6 (b)(i), the price of the Goods manufactured outside the Procuring Entity's Country shall be quoted: N/A
15.	ITB 13.7	The prices quoted by the Bidder Shall Not be adjustable. If prices shall be adjustable, the methodology is specified in Section III Evaluation and Qualification Criteria.
16.	ITB 17.3	Period of time the Goods are expected to be functioning (for the purpose of spare parts): Not applicable
17.	ITB 18.1 (a)	Manufacturer's authorization is: Not Required
18.	ITB 18.1 (b)	After sales service is: Required
19.	ITB 19.1	The bid validity period shall be: 120 Days.

20.	ITB 20.1	(a) Bid shall include a Bid Security (issued by bank) in the form specified in Section IV Bidding Forms.
21.	ITB 20.2	The amount of the Bid Security shall be: 2.0% Of Bid Value
22.	ITB 20.2 (b)	The eligible countries are: SADC Member States
23.	ITB 20.7	If the Bidder incurs any of the actions prescribed in subparagraphs (a) or (b) of this provision, the Procuring Entity will declare the Bidder ineligible to be awarded contracts by the SADC Secretariat for a period of Three (3) Years .
24.	ITB 21.1	In addition to the original of the bid, the number of copies is: Three (3) Copies of the bid Clearly marked original bid and copy
		D. Submission and Opening of Bids
25.	ITB 22.1	Bidders shall not have the option of submitting their bids electronically.
26.	ITB 22.1 (b)	If bidders shall have the option of submitting their bids electronically, the electronic bidding submission procedures shall be: NOT APPLICABLE
27.	ITB 22.2 (c)	The inner and outer envelopes shall bear the following additional identification marks: Provision of Security Services to SADC Headquarters, Satellite Offices and Executive Residences
28.	ITB 23.1	For bid submission purposes, the Procuring Entity's address is: Tender Box, SADC Headquarters Reception Address: Southern African Development Community (SADC) Secretariat CBD Plot 54385 City: Gaborone Country: Botswana Phone: +2673951863 Fax: +2673972848/3181070 Website: www.sadc.int The deadline for the submission of bids is: Date: 29th May 2015 Time: 14:30 hrs Local Time
	ITB 26.1	The bid opening shall take place at: Southern African Development Community (SADC) Secretariat

		CBD Plot 54385 Room DGP48 Ground Floor City: Gaborone Country: Botswana Date: 29th May 2015 Time: 14:30 hrs. Local Time
29.	ITB 26.1	If electronic bid submission is permitted in accordance with ITB sub-clause 23.1, the specific bid opening procedures shall be: Not Applicable
		E. Evaluation and Comparison of Bids
30.	ITB 33.3(a)	Evaluation will be done for all lots Note: <i>Bids will be evaluated lot by lot. If a Price Schedule shows items listed but not priced, their prices shall be assumed to be included in the prices of other items. An item not listed in the Price Schedule shall be assumed to be not included in the bid, and provided that the bid is substantially responsive, the average price of the item quoted by substantially responsive bidders will be added to the bid price and the equivalent total cost of the bid so determined will be used for price comparison.</i>
31.	ITB 33.3(d)	The adjustments shall be determined using the following criteria, from amongst those set out in Section III, Evaluation and Qualification Criteria (a) Deviation in Delivery schedule: Not Applicable (b) Deviation in payment schedule: Not Applicable (c) the cost of major replacement components, mandatory spare parts, and service: Not Applicable (d) the availability in the Procuring Entity's Country of spare parts and after-sales services for the equipment offered in the bid: Not Applicable (e) the projected operating and maintenance costs during the life of the equipment: Not Applicable (f) the performance and productivity of the equipment offered; Not Applicable (g) <i>Other specific criteria to be used in the evaluation method are as per specifications and sample</i>

32.	ITB 33.6	The Procuring Entity <i>“shall not”</i> grant Regional Preference for the purpose of the evaluation of this Contract.
33.	ITB 33.7	Bidders <i>shall not</i> be allowed to quote separate prices for one or more lots.

		F. Award of Contract
34.	ITB 37.1	The maximum percentage by which quantities may be increased is: 15% The maximum percentage by which quantities may be decreased is: 15%
35.	ITB 38.3	SADC Secretariat Procurement Guidelines August 2011 , clause <i>15.12 Appeal of a Procurement Decision</i>

Section III. Evaluation and Qualification Criteria

Contents

1. Evaluation Criteria (ITB 33.3 (d))
2. Multiple Contracts (ITB 33.6)
3. Qualification Criteria (ITB 36)

1. Evaluation Criteria (ITB 33.3 (d))

The Procuring Entity's evaluation of a bid may take into account, in addition to the Bid Price quoted in accordance with ITB Clause 13.6, one or more of the following factors as specified in ITB Sub-Clause 33.3(d) and in BDS referring to 31, using the following criteria and methodologies.

- (a) Delivery schedule. (As per Incoterms specified in the BDS)

Bidders should indicate the minimum number of days they would need after contract award to mobilize resources and be on ground

- (b) Deviation in payment schedule.

Bidders should indicate in their bid the payment schedule in response to the contracting authority's required payment schedule as stipulated in the SCC.

- (c) Specific additional criteria

Other specific additional criteria to be considered in the evaluation and the evaluation method shall be detailed in BDS Sub-Clause 33.3(d)]

3. Qualification Criteria (ITB 36)

A. ADMINISTRATIVE EVALUATION

Bidders will be evaluated administratively using the following criteria

No.	Subject	Requirement	Compliance with the requirement		Source of information	Supporting document
			Single Entity	Joint Venture or Consortium		
3.1	Registration with relevant bodies and submission of documentation	The Bidder shall submit the following additional documents in its bid: <ul style="list-style-type: none"> • Certificate of Incorporation /Registration • VAT and Valid Business License • Tax Clearance Certificate • Certificate of registration with PPADB • Bid Security 2.0% of bid value in form of Bankers Cheque or Bank Guarantee • Power of Attorney 	Must meet the requirement	All members together must meet the requirement	Documents from bidders	
3.2	Experience in implementing similar contracts	Experience as Security provider in at least Five (5) contracts within the last three (3) years, each with a value of at least US\$20,000.00 , that have been successfully and substantially completed and that are similar to the proposed service. The similarity shall be based on the physical size, complexity, methods/technology or other characteristics as described in	Must meet the requirement	All members together must meet the requirement	Form 2 a)	Requested attachments to Form 2 a)

B. _____

No.	Subject	Requirement	Compliance with the requirement		Source of information	Supporting document
		Section VI, Scope of the Contract				
3.3	Financial Resources	Minimum average annual turnover of US\$50,000 (<i>Thousand United States Dollar</i>), calculated as total certified payments received for contracts in progress or completed, within the last Three (3) years	Must meet the requirement	All members together must meet the requirement The leader of the JV or Consortia alone must meet at least <i>[insert the number]</i> percentage of the requirement	Form 3	Requested attachments to Form 3
		ii) Access to a dedicated credit line or overdraft facility of US\$ 20,000 (Ten Thousand United States Dollar)	Must meet the requirement	The leader of the consortia must meet the requirement alone	Form 3	Requested attachments to Form 3
3.4	Personnel Resources:	Provide details and qualifications of 3 key supervisory personnel who will be dedicated to the SADC account.	Must meet the requirement	All members together must meet the requirement	Form 4 a)	Requested attachments to Form 4 a)

B. TECHNICAL EVALUATION

All administrative complaint bids will be reviewed to assess their compliance to the technical requirements. The technical offer forms will be reviewed against the technical specifications as provided for in the schedule of requirements and the attached scope of work

C. FINANCIAL COMPARISON EVALUATION

Financial offers for ALL administrative and technically complaint bids will be reviewed to assess their financial responsiveness. The Price forms will be used to assess the offers against the schedule of requirements

A. _____

Section IV. Bidding Forms

Table of Forms

Technical Offer Form	46
Price Schedule: Goods Manufactured Outside the Procuring Entity's Country, to be Imported	Error! Bookmark not defined.
Price and Completion Schedule - Related Services	Error! Bookmark not defined.
Bid Security (Bank Guarantee)	52
Manufacturer's Authorization.....	53

Bid Submission Form

[The Bidder shall fill in this Form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.]

Date: *[insert date (as day, month and year) of Bid Submission]*

Contract No.: *[insert number of bidding process]*

Invitation for Prequalification No.: *[insert No of IFP]*

Alternative No.: *[insert identification No if this is a Bid for an alternative]*

To: *[insert complete name of Procuring Entity]*

We, the undersigned, declare that:

- (a) We have examined and have no reservations to the Bidding Documents, including Addenda No.: _____ *[insert the number and issuing date of each Addenda];*
- (b) We offer to supply in conformity with the Bidding Documents and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods and Related Services _____ *[insert a brief description of the Goods and Related Services];*
- (c) The total price of our Bid, excluding any discounts offered in item (d) below, is: _____ *[insert the total bid price in words and figures, indicating the various amounts and the respective currencies];*
- (d) The discounts offered and the methodology for their application are:
Discounts. If our bid is accepted, the following discounts shall apply. _____ *[Specify in detail each discount offered and the specific item of the Schedule of Requirements to which it applies.]*
Methodology of Application of the Discounts. The discounts shall be applied using the following method: _____ *[Specify in detail the method that shall be used to apply the discounts];*
- (e) Our bid shall be valid for the period of time specified in ITB Sub-Clause 19.1, from the date fixed for the bid submission deadline in accordance with ITB Sub-Clause 23.1, and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- (f) If our bid is accepted, we commit to obtain a performance security in accordance with ITB Clause 40 and GCC Clause 17 for the due performance of the Contract;

A. _____

- (g) We, including any subcontractors or suppliers for any part of the contract, have nationality from eligible countries_____ *[insert the nationality of the Bidder, including that of all parties that comprise the Bidder, if the Bidder is a JV, and the nationality each subcontractor and supplier]*
- (h) We have no conflict of interest in accordance with ITB Sub-Clause 3.2;
- (i) Our firm, its affiliates or subsidiaries—including any subcontractors or suppliers for any part of the contract—has not been declared ineligible by the SADC Secretariat, under the Procuring Entity’s country laws or official regulations, in accordance with ITB Sub-Clause 3.3;
- (j) Our firm, its affiliates or subsidiaries—including any subcontractors or suppliers for any part of the contract—are not falling under any of the exclusion criteria stated in ITB Sub-Clause 3.4;
- (k) The following commissions, gratuities, or fees have been paid or are to be paid with respect to the bidding process or execution of the Contract: *[insert complete name of each Recipient, its full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity]*

Name of Recipient	Address	Reason	Amount
_____	_____	_____	_____
_____	_____	_____	_____

(If none has been paid or is to be paid, indicate “none.”)

- (l) We understand that this bid, together with your written acceptance thereof included in your notification of award, shall constitute a binding contract between us, until a formal contract is prepared and executed.
- (m) We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive.

Signed:_____ *[insert signature of person whose name and capacity are shown]*
 In the capacity of _____*[insert legal capacity of person signing the Bid Submission Form]*

Name:_____ *[insert complete name of person signing the Bid Submission Form]*

Duly authorized to sign the bid for and on behalf of:_____ *[insert complete name of Bidder]*

Dated on _____ day of _____, _____ *[insert date of signing]*

A. _____

Technical Offer Form

Lot No	Specifications Required			Specifications Offered (to be filled in by the Bidder)			
	Type of Service	Technical Specification	Quantity	Type of Services	Technical Specification	References to brochures and other supporting evidence	Quantity
1	Provision of security services to SADC HQRS	Refer to Section VI schedule of Requirements for Technical Specification	13	<i>[indicate the type of security provided]</i>	<i>[indicate the minimum or maximum of each technical feature]</i>	<i>[indicate reference to technical brochures attached to the Technical Specification form where the technical information is to be found]</i>	<i>[no of units]</i>
2	Provision of security services to SADC HQRS	Refer to Section VI schedule of Requirements for Technical Specification	11				
3	Provision of security services to SADC HQRS	Refer to Section VI schedule of Requirements for Technical Specification	400 This is just an indicative figure				

B. _____

Price Schedule Forms

*[The Bidder shall fill in these Price Schedule Forms in accordance with the instructions indicated. The list of line items in column 1 of the **Price Schedules** shall coincide with the Technical Specification Form specified by the Procuring Entity in the Bidding Forms]*

Priced Activity Schedule

In this section is the security requirement for the security needs for the SADC Secretariat outlined in main activities. This information is to be used to generate a priced breakdown of the required quote for the security needs.

Please break down the total contract sum and price according to the main activities involved in the progressive implementation of the procurement contract.

[Note to the Bidder: This Price Schedule should be part of the financial proposal. This is a breakdown on the total bid price. The Bidder may reproduce this in landscape format but is responsible for its accurate reproduction].

LOCATION 1 – SADC HEADQUARTERS

Requirement for Location 1	Number of Guards	Number of Hours	Rate per 12 hour shift	Total per Month (30 days)
Traffic Booms – Main Entrance	2	24		
Gatehouse (Control Room) – Main Entrance	1	24		
Security Room – Main Reception	1	24		
Service Entrance	1	12		
2 nd Floor Service Entrance	2	12		
Main Reception	3	12		
General Car park and surroundings	2	24		
Supervisor	1	24		

A. _____

LOCATION 2 - SADC KGALE OFFICES

Requirement for Location 1	Number of Guards	Number of Hours	Rate per 12 hour shift	Total per Month (30 days)
Manning Reception	1	24		
Patrolling Basement	1	24		
Patrolling Parking Lot	1	24		

LOCATION 3 - SADC SEBELE OFFICES

Requirement for Location 1	Number of Guards	Number of Hours	Rate per 12 hour shift	Total per Month (30 days)
Manning Reception	1	24		
Patrolling Premises	1	24		

LOCATION 4 - EXECUTIVE SECRETARY'S RESIDENCE

Requirement for Location 1	Number of Guards	Number of Hours	Rate per 12 hour shift	Total per Month (30 days)

A. _____

Manning Gate	1	24		
Patrolling Premises	1	24		

LOCATION 5 - DEPUTY EXECUTIVE SECRETARY'S RESIDENCE (RI)

Requirement for Location 1	Number of Guards	Number of Hours	Rate per 12 hour shift	Total per Month (30 days)
Manning Gate	1	24		
Patrolling Premises	1	24		

LOCATION 6 - DEPUTY EXECUTIVE SECRETARY'S RESIDENCE (FA)

Requirement for Location 1	Number of Guards	Number of Hours	Rate per 12 hour shift	Total per Month (30 days)
Manning Gate	1	24		
Patrolling Premises	1	24		

LOCATION 7 - STAFF RESIDENCES

For staff residences, the quantities detailed above are only indicative and are, among other things, dependent on the amount of official travel SADC members of staff do in the course of executing the contract.

Please provide a rate per shift as per the indicative quantities above

A. _____

Item	Description	Total Number of Hours	Total Number of Guards	Rate Per Shift
	Day Shift Guarding.	12	1	
	Night Shift Guarding.	12	1	

A. _____

Bid Security (Bank Guarantee)

[The Bank shall fill in this Bank Guarantee Form in accordance with the instructions indicated.]

[Bank's Name, and Address of Issuing Branch or Office]

Beneficiary: *[Name and Address of Procuring Entity]*

Date: *[Day, Month, Year]*

BID GUARANTEE No.: _____

We have been informed that *[name of the Bidder]* (hereinafter called "the Bidder") has submitted to you its bid dated _____ (hereinafter called "the Bid") for the execution of *[name of contract]* under Invitation for Bids No. *[insert number]* ("the IFB").

Furthermore, we understand that, according to your conditions, bids must be supported by a bid guarantee.

At the request of the Bidder, we *[name of Bank]* hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of *[amount in figures]* (*[amount in words]*) upon receipt by us of your first demand in writing accompanied by a written statement stating that the Bidder is in breach of its obligation(s) under the bid conditions, because the Bidder:

- (a) has withdrawn its Bid during the period of bid validity specified by the Bidder in the Form of Bid; or
- (b) having been notified of the acceptance of its Bid by the Procuring Entity during the period of bid validity, (i) fails or refuses to execute the Contract Form; or (ii) fails or refuses to furnish the performance security, if required, in accordance with the Instructions to Bidders.

This guarantee will expire: (a) if the Bidder is the successful bidder, upon our receipt of copies of the contract signed by the Bidder and the performance security issued to you upon the instruction of the Bidder; or (b) if the Bidder is not the successful bidder, upon the earlier of (i) our receipt of a copy of your notification to the Bidder of the name of the successful bidder; or (ii) twenty-eight days after the expiration of the Bidder's Bid.

Consequently, any demand for payment under this guarantee must be received by us at the office on or before that date. _____*[signature(s)]*

B. _____

Manufacturer's Authorization

[The Bidder shall require the Manufacturer to fill in this Form in accordance with the instructions indicated. This letter of authorization should be on the letterhead of the Manufacturer and should be signed by a person with the proper authority to sign documents that are binding on the Manufacturer. The Bidder shall include it in its bid, if so indicated in the BDS.]

Date: *[insert date (as day, month and year) of Bid Submission]*

Contract No.: *[insert number]*

To: *[insert complete name of Procuring Entity]*

WHEREAS

We *[insert complete name of Manufacturer]*, who are official manufacturers of *[insert type of goods manufactured]*, having factories at *[insert full address of Manufacturer's factories]*, do hereby authorize *[insert complete name of Bidder]* to submit a bid the purpose of which is to provide the following Goods, manufactured by us *[insert name and or brief description of the Goods]*, and to subsequently negotiate and sign the Contract.

We hereby extend our full guarantee and warranty in accordance with Clause 26 of the General Conditions of Contract, with respect to the Goods offered by the above firm.

Signed: *[insert signature(s) of authorized representative(s) of the Manufacturer]*

Name: *[insert complete name(s) of authorized representative(s) of the Manufacturer]*

Title: *[insert title]*

Dated on _____ day of _____, _____ *[insert date of signing]*

B. _____

PART 2 – Supply Requirements

Section VI. Schedule of Requirements

Contents

- 1. List of Goods and Delivery ScheduleError! Bookmark not defined.**
- 3. Technical SpecificationsError! Bookmark not defined.**
- 4. DrawingsError! Bookmark not defined.**
- 5. Inspections and TestsError! Bookmark not defined.**

SECTION VI

SCHEDULE OF REQUIREMENTS

The following is a detailed breakdown of the security requirements for ALL the three (3) Lots

A. _____

STATEMENT OF SERVICE REQUIREMENTS

The SADC Secretariat is looking for eligible and reputable security service providers to provide security at its satellite offices and various staff residences.

The services will primarily be provided in the following locations:

1. SADC HQ – CBD - designated for this procurement - LOCATION 1
2. SADC KGALE OFFICES – designated for this procurement - LOCATION 2
3. SADC SEBELE OFFICES - designated for this procurement - LOCATION 3
4. EXECUTIVE SECRETARY RESIDENCE - designated for this procurement - LOCATION 4
5. DEPUTY EXECUTIVE SECRETARY RESIDENCE (RI) - designated for this procurement - LOCATION 5
6. DEPUTY EXECUTIVE SECRETARY RESIDENCE (FA) - designated for this procurement - LOCATION 6
7. SADC STAFF RESIDENCE – designated for this procurement - LOCATION 7

SUMMARY OF TOTAL REQUIREMENT IN LOTS

Lot Number	Name of Site	Description of Site	Summary of Services Required on Site
Lot 1	LOCATION 1	SADC HQ	<i>1. General Guarding</i> <i>2. Alarm Monitoring and Response</i> <i>3. CCTV Monitoring</i>
Lot 2	LOCATIONS : 2,3 , 4, 5 and 6	a. SADC KGALE OFFICES b. SADC SEBELE OFFICES c. EXECUTIVE SECRETARY RESIDENCE d. DEPUTY EXECUTIVE SECRETARY RESIDENCE (RI) e. DEPUTY EXECUTIVE SECRETARY RESIDENCE	<i>1.General Guarding</i> <i>2. Alarm Monitoring and Response</i>

B. _____

		(FA)	
Lot 3	LOCATION 7	SADC STAFF RESIDENCES – ON MISSION	<i>General Guarding</i>

The designated locations requiring security and the security requirement in each location are detailed as follows:

LOCATION 1 - SADC HEADQUARTERS – NEW CBD

Traffic Booms – Main Entrance	2	24
Gatehouse (Control Room) – Main Entrance	1	24
Security Room – Main Reception	1	24
Service Entrance	1	12
2 nd Floor Service Entrance	2	12
Main Reception	3	12
General Car park and surroundings	2	24
Supervisor	1	24

LOCATION 2 - SADC KGALE OFFICES

	Number of Guards	Hours
Manning Reception	1	24
Patrolling Basement	1	24
Patrolling Parking Lot	1	24

LOCATION 3 - SADC SEBELE OFFICES

	Number of Guards	Hours
Manning Reception	1	24
Patrolling Premises	1	24

A. _____

LOCATION 4 - EXECUTIVE SECRETARY'S RESIDENCE

	Number Guards	of	Hours
Manning Gate	1		24
Patrolling Premises	1		24

LOCATION 5 - DEPUTY EXECUTIVE SECRETARY'S RESIDENCE (RI)

	Number Guards	of	Hours
Manning Gate	1		24
Patrolling Premises	1		24

LOCATION 6 - DEPUTY EXECUTIVE SECRETARY'S RESIDENCE (FA)

	Number Guards	of	Hours
Manning Gate	1		24
Patrolling Premises	1		24

LOCATION 7 - STAFF RESIDENCES

For staff residences, the quantities are only indicative and are, among other things, dependent on the amount of official travel SADC members of staff do in the course of executing the contract. The actual amount is likely to be different from these indicative figures, plus or minus.

	Number Premises (Indicative Quantity)	Number of Guards	Hours	Number of Days (Indicative Quantity)
Security at Premises	400	1	12	200

LOT 1: DETAILED SERVICE REQUIREMENT**LOCATION 1 - SADC HEADQUARTERS – NEW CBD****1. General Guarding:**

This service will entail the day-to-day General Guarding Services at SADC HQ. The Security firm also be required to provide an on-site Supervisor to manage his staff and to act as the point of contact.

General guarding will consist of the following:**Security firm to ensure the following:**

- To supply Stobech with all the necessary Police clearance of all the staff that will be allocated to SADC HO including the relieve staff
- All the equipment supplied will be used in the fashion it was intended to
- Work done in compliance with Approved procedures
- Produce on a monthly basis or when prompted to do so a report to Stobech on the alarm monitoring and any responses if there was
- If there was an incident, to produce a full report including the police report to Stobech within 24 hours of such incident
- No RIDDOR or security exposures
- No environmental incidents
- Risk Assessments and Method Statements are current, appropriate and meet Stobech's and any statutory requirements
- Reports and information provided or disseminated are accurate and timely
- 100% Fully trained staff at all times
- Control manned 24hrs a day
- Staff smart and courteous at all times
- All incidents logged and reported to Stobech
- All patrols carried out as per service agreement
- No upheld service quality complaints
- All works and scopes adhered to
- No interruption to SADC operations due to service failures
- All reactive job tasks completed in agreed timescale
- Statistical information accurate and on time
- Security firm staff handle all Site staff in a professional manner and follow Site requirements

- 100% of actions arising from recorded Health & Safety shortcomings (EDP Report) are completed within 5 working days of agreed date
- All Health & Safety documentation is up to date and compliant
- All reports and information provided is accurate.

Areas:

1. Traffic Booms – Main Entrance
2. Gatehouse (Control Room) – Main Entrance
3. Security Room – Main Reception
4. Service Entrance
5. 2nd Floor Service Entrance
6. Main Reception
7. Turnstile Main Reception
8. General Car park and surroundings

Guards Required per Area:

Area	Number of Guards	Hours
Traffic Booms – Main Entrance	2	24
Gatehouse (Control Room) – Main Entrance	1	24
Security Room – Main Reception	1	24
Service Entrance	1	12
2 nd Floor Service Entrance	2	12
Main Reception	3	12
General Car park and surroundings	2	24
Supervisor	1	24

2. 24 Hour Alarm Monitoring and Response

This service will entail the monitoring and response to any alarms at SADC HO around the clock. (24 Hours.)

Alarm Monitoring and Response will consist of the following:

Security firm to ensure the following:

- Any equipment installed by the Security firm (Radio Links, clocking devices, panic buttons etc) will be of the highest standards and maintained by the Security firm to ensure that they are always functioning correctly without fail.
- To respond to any alarm signal at any time without fail and to register in the onsite OB the outcome of such call-out
- All staff is well presented and identifiable at any given time
- Respond vehicles in a clean and mechanical working order at all times when entering the site
- Produce on a monthly basis or when prompted to do so a report to Stobech on the alarm monitoring and any responses if there was
- If there was an incident, to produce a full report including the police report to Stobech within 24 hours of such incident

3. CCTV Monitoring Service

This service will be included in the guarding service and to be provided by the guards posted in the Main Security room and in the Gatehouse. All the equipment will be provided and the Security firm to ensure that there will be no misuse or damage to such equipment and to be noted that the Security firm will be liable for any damage cause by his staff, willful or by accident.

Service Summary:

1. General Guarding
2. Alarm Monitoring and Response
3. CCTV Monitoring

Total Guards required during day shift – 13 Guards (Thirteen)

Total Guards required during night shift – 7 Guards (Eight)

On-Site Supervisor during day shift – 1 Supervisor (One)

On-Site Supervisor during night shift – 1 Supervisor (One)

Responsibilities of Service Provider	Responsibilities of SADC
<p>This service will entail the day-to-day General Guarding Services at the various agreed sites.</p> <p>Statement of Service Objectives:</p> <ul style="list-style-type: none"> • To ensure the security of the SADC offices whilst having regard to SADC's responsibility to ensure the security of staff and visitors • To prevent physical damage to and theft from the Office and to provide controlled access to the office <p>General:</p> <p>The Parties shall jointly develop a Security Manual which will contain details of security procedures to be implemented at the Office.</p> <p>The responsibility for security of buildings and associated infrastructure lies with the Service Provider.</p>	
<p>1. General Security Services:</p> <ul style="list-style-type: none"> • The Service Provider will maintain security at the Office by ensuring that no persons gain unauthorized access • The Service Provider will at all times control access to the office and the various parts of the office. The Service Provider will adjust its response to meet different protocol requirements effective from time to time • The Service Provider will open the buildings to staff and visitors according to the requirements of SADC • SADC operating times and details of current core hours is from 07:00 to 19:00. The building must also be available outside core hours 	<p>SADC shall be responsible:- for providing access to all reception areas relating to the offices</p>

<p>2. Access Control relating to persons</p> <ul style="list-style-type: none"> • The Service Provider will notify SADC of any change to the procedure by no later than 3 days before such change is implemented in respect of access arrangements (i.e. security codes, pass card issue and recovery, authorised personnel lists etc) to maintain security • The Service Provider will, where relevant, implement a change procedure as notified to the SADC Representative • Allow access to the building for all staff and other authorized persons. • Control entry of visitors and deliveries and contact relevant staff members as required. 	<p>SADC shall require its employees to comply with the Security Procedures Requirements for access control and entrance arrangements for the office to be obtained from SADC</p>
<p>3. Reception Services</p> <ul style="list-style-type: none"> • During core hours, SADC will provide staff to man the various reception counters. • The Service Provider to provide basic reception duties to include the following: <ul style="list-style-type: none"> ○ Receiving visitors ○ Alert SADC staff member of the visitor. ○ Redirecting visitors. ○ Answering phone calls at the reception desk and routing phone calls. ○ Following security policies. ○ Directing deliveries. ○ Managing the reception area and providing general administrative support. 	<p>Administrative duties to be performed by Reception staff .</p> <p>SADC to provide, maintain and supply all equipment necessary to perform operations</p> <p>SADC to supply and maintain an up-to-date Company Telephone list</p>
<p>Scope:</p> <ul style="list-style-type: none"> • Ensure that the reception desk is staffed and functioning at the designated time. • Keep front desk and lobby areas neat and organized. • Project a highly professional manner at all times, representing SADC in a positive fashion. • Greet and register visitors in compliance with SADC Security policies. • Contact the appropriate staff member to meet their visitor in the lobby 	<p>SADC to provide Security Policy</p>

<p>using the Company Telephone List.</p> <ul style="list-style-type: none"> • Answer the phone professionally, responding to general questions, inquiries and transferring calls as needed. • Accept proper deliveries (i.e. flowers, catering) at the reception and direct all other incoming local deliveries through the Receiving Entrance. • Accept courier deliveries and notify the Mailroom within 10 minutes. • Initiate emergency procedures as warranted by and consistent with assigned location emergency response guidelines. • Maintain lobby supplies. • Perform ongoing administrative support functions as time and skill level permits. • Maintain confidentiality at all times. • Maintain professional integrity at all times. 	
<p>Performance Standards</p> <ul style="list-style-type: none"> • No occasion of failure to ensure that no person gains access to unauthorized areas • No failure to open the office as required. • No occasion of leaving the building unsecured, e.g., leaving a window open. • No failure to clear office of staff and visitors prior to locking up. • No failure of the system to detect Unauthorised Access by any person. • No failure of the Security System to communicate activation of the alarms forming part of the Security System. • No failure to attend site and respond to alarm events. • No failure to notify SADC of any change in procedure by no later than 3 days before such change is implemented. • No failure to implement any change procedure to the extent that the Service Provider is responsible for such change procedure. • No occasion of authorised persons failing to gain access to the office • No failure to initiate Emergency Procedures. • No failure to staff the reception areas during core hours. • No failure to follow security procedures. 	

LOT 2 AND 3: DETAILED SERVICE REQUIREMENT

1. SADC KGALE OFFICES
2. SADC SEBELE OFFICES
3. EXECUTIVE SECRETARY RESIDENCE
4. DEPUTY EXECUTIVE SECRETARY RESIDENCE (RI)
5. DEPUTY EXECUTIVE SECRETARY RESIDENCE (FA)
6. SADC STAFF RESIDENCES – ON MISSION

1. General Guarding:

This service will entail the day-to-day General Guarding Services for Lot 2 and Lot 3. The Security firm is required to provide a site Supervisor to manage his staff and to act as the point of contact for each lot.

General guarding will consist of the following:**Security firm to ensure the following:**

- To supply SADC Administration with all the necessary Police clearance of all the staff that will be allocated to location including the relief staff.
- All the equipment supplied will be used in the fashion it was intended to
- Work done in compliance with Approved procedures
- Produce on a monthly basis or when prompted to do so a report to SADC Administration on the alarm monitoring and any responses if there was
- If there was an incident, to produce a full report including the police report to SADC Administration within 24 hours of such incident
- 100% Fully trained staff at all times
- Staff smart and courteous at all times
- All incidents logged and reported to SADC Administration
- All patrols carried out as per service agreement
- No upheld service quality complaints
- All reactive job tasks completed in agreed timescale
- Security firm staff handle all Site staff in a professional manner and follow Site requirements

2. 24 Hour Alarm Monitoring and Response

This service will entail the monitoring and response to any alarms for Lot 2 around the clock. (24 Hours.)

Alarm Monitoring and Response will consist of the following:

Security firm to ensure the following:

- Any equipment installed by the Security firm or already available at the property (Radio Links, clocking devices, panic buttons etc) will be of the highest standards and maintained by the Security firm to ensure that they are always functioning correctly without fail.
- To respond to any alarm signal at any time without fail and to register in the onsite OB the outcome of such call-out
- All staff is well presented and identifiable at any given time
- Respond vehicles in a clean and mechanical working order at all times when entering the site
- Produce on a monthly basis or when prompted to do so a report to SADC Administration on the alarm monitoring and any responses if there was
- If there was an incident, to produce a full report including the police report to SADC Administration within 24 hours of such incident

Service Summary:

1. General Guarding - (Lot 2 and 3)
2. Alarm Monitoring and Response - (Lot 2)

Responsibilities of Service Provider	Responsibilities of SADC
<p>This service will entail the day-to-day General Guarding Services at the various agreed sites.</p> <p>Statement of Service Objectives:</p> <ul style="list-style-type: none"> • To ensure the security of the SADC offices and residences whilst having regard to SADC's responsibility to ensure the security of staff and visitors • To prevent physical damage to and theft from the Office and to provide controlled access to the office 	

<p>General:</p> <p>The Parties shall jointly develop a Security Manual which will contain details of security procedures to be implemented at the Office.</p> <p>The responsibility for security of buildings and associated infrastructure lies with the Service Provider.</p>	
<p>4. General Security Services:</p> <ul style="list-style-type: none"> • The Service Provider will maintain security at the Office by ensuring that no persons gain unauthorized access • The Service Provider will at all times control access to the office and the various parts of the office. The Service Provider will adjust its response to meet different protocol requirements effective from time to time • The Service Provider will open the buildings to staff and visitors according to the requirements of SADC • SADC operating times and details of current core hours is from 07:00 to 19:00. The building must also be available outside core hours 	<p>SADC shall be responsible:- for providing access to all reception areas relating to the offices</p>
<p>5. Access Control relating to persons</p> <ul style="list-style-type: none"> • The Service Provider will notify SADC of any change to the procedure by no later than 3 days before such change is implemented in respect of access arrangements (i.e. security codes, pass card issue and recovery, authorised personnel lists etc) to maintain security • The Service Provider will, where relevant, implement a change procedure as notified to the SADC Representative • Allow access to the building for all staff and other authorized persons. • Control entry of visitors and deliveries and contact relevant staff members as required. 	<p>SADC shall require its employees to comply with the Security Procedures</p> <p>Requirements for access control and entrance arrangements for the office to be obtained from SADC</p>
<p>6. Reception Services</p> <ul style="list-style-type: none"> • During core hours, SADC will provide staff to man the various reception counters. • The Service Provider to provide basic reception duties to include the following: <ul style="list-style-type: none"> ○ Receiving visitors ○ Alert SADC staff member of the visitor. ○ Redirecting visitors. ○ Answering phone calls at the reception desk and routing phone calls. 	<p>Administrative duties to be performed by Reception staff .</p> <p>SADC to provide, maintain and supply all equipment necessary to perform operations</p>

<ul style="list-style-type: none"> ○ Following security policies. ○ Directing deliveries. ○ Managing the reception area and providing general administrative support. 	<p>SADC to supply and maintain an up-to-date Company Telephone list</p>
<p>Scope:</p> <ul style="list-style-type: none"> • Ensure that the reception desk is staffed and functioning at the designated time. • Keep front desk and lobby areas neat and organized. • Project a highly professional manner at all times, representing SADC in a positive fashion. • Greet and register visitors in compliance with SADC Security policies. • Contact the appropriate staff member to meet their visitor in the lobby using the Company Telephone List. • Answer the phone professionally, responding to general questions, inquiries and transferring calls as needed. • Accept proper deliveries (i.e. flowers, catering) at the reception and direct all other incoming local deliveries through the Receiving Entrance. • Accept courier deliveries and notify the Mailroom within 10 minutes. • Initiate emergency procedures as warranted by and consistent with assigned location emergency response guidelines. • Maintain lobby supplies. • Perform ongoing administrative support functions as time and skill level permits. • Maintain confidentiality at all times. • Maintain professional integrity at all times. 	<p>SADC to provide Security Policy</p>
<p>Performance Standards</p> <ul style="list-style-type: none"> • No occasion of failure to ensure that no person gains access to unauthorized areas • No failure to open the office as required. • No occasion of leaving the building unsecured, e.g., leaving a window open. • No failure to clear office of staff and visitors prior to locking up. • No failure of the system to detect Unauthorised Access by any person. • No failure of the Security System to communicate activation of the alarms 	

<p>forming part of the Security System.</p> <ul style="list-style-type: none">• No failure to attend site and respond to alarm events.• No failure to notify SADC of any change in procedure by no later than 3 days before such change is implemented.• No failure to implement any change procedure to the extent that the Service Provider is responsible for such change procedure.• No occasion of authorised persons failing to gain access to the office• No failure to initiate Emergency Procedures.• No failure to staff the reception areas during core hours.• No failure to follow security procedures.	
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PART 3 - Contract

A. _____

CONTRACT FOR NON CONSULTING SERVICES

PROVISION OF SECURITY SERVICES TO THE SADC SECRETARIAT HEADQUARTERS, SATELLITE OFFICES AND EXECUTIVE RESIDENCES

Contract No: SADC/ADMIN/SECURITY/01/2015
SPN No: SADC/SPN/01/2015

BETWEEN *[insert the name]* (“the Contracting Authority”)

AND

CONTRACTOR *[insert the name]* (“the Contractor”)

DATE: *[insert the month and the year]*

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Contract Agreement

[The successful Bidder shall fill in this form in accordance with the instructions indicated]

THIS CONTRACT AGREEMENT is made

the [*insert: **number***] day of [*insert: **month***], [*insert: **year***].

BETWEEN

- (1) [*insert complete name of Contracting Authority*], a [*insert description of type of legal entity, for example, an agency of the Ministry of of the Government of { insert name of Country of Contracting Authority }, or corporation incorporated under the laws of { insert name of Country of Contracting Authority }*] and having its principal place of business at [*insert address of Contracting Authority*] (hereinafter called “the Contracting Authority”), and
- (2) [*insert name of Contractor*], a corporation incorporated under the laws of [*insert: country of Contractor*] and having its principal place of business at [*insert: address of Contractor*] (hereinafter called “the Contractor”).

WHEREAS the Contracting Authority invited bids for certain Goods and ancillary services, viz., [*insert brief description of Goods and Services*] and has accepted a Bid by the Contractor for the supply of those Goods and Services in the sum of [*insert Contract Price in words and figures, expressed in the Contract currency(ies)*] (hereinafter called “the Contract Price”).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall constitute the Contract between the Contracting Authority and the Contractor, and each shall be read and construed as an integral part of the Contract:
 - (a) This Contract Agreement
 - (b) Section II – Special Conditions of Contract
 - (c) Section I – General Conditions of Contract
 - (d) Section III – Technical Requirements (including Schedule of Requirements and Technical Specifications)
 - (e) Section IV – The Contractor’s Bid and original Price Schedules
 - (f) Section V – The Contracting Authority’s Notification of Award

(g) *[Add here any other document(s)]*

3. This Contract shall prevail over all other Contract documents. In the event of any discrepancy or inconsistency within the Contract documents, then the documents shall prevail in the order listed above.
4. In consideration of the payments to be made by the Contracting Authority to the Contractor as hereinafter mentioned, the Contractor hereby covenants with the Contracting Authority to provide the Goods and Services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
5. The Contracting Authority hereby covenants to pay the Contractor in consideration of the provision of the Goods and Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of *[insert the name of the Contract governing law country]* on the day, month and year indicated above.

For and on behalf of the Contracting Authority

Signed: *[insert signature]*

in the capacity of *[insert title or other appropriate designation]*

in the presence of *[insert identification of official witness]*

For and on behalf of the Contractor

Signed: *[insert signature of authorized representative(s) of the Contractor]*

in the capacity of *[insert title or other appropriate designation]*

in the presence of *[insert identification of official witness]*

SECTION 1 – GENERAL CONDITIONS OF CONTRACT

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Section I. General Conditions of Contract

1. Definitions

1.1 The following words and expressions shall have the meanings hereby assigned to them:

- (a) “Contract” means the Contract Agreement entered into between the Contracting Authority and the Contractor, together with the Contract Documents referred to therein, including all attachments, appendices, and all documents incorporated by reference therein.
- (b) “Contract Documents” means the documents listed in the Contract Agreement, including any amendments thereto.
- (c) “Contract Price” means the price payable to the Contractor as specified in the Contract Agreement, subject to such additions and adjustments thereto or deductions there from, as may be made pursuant to the Contract.
- (d) “Day” means calendar day.
- (e) “Completion” means the fulfillment of the Related Services by the Contractor in accordance with the terms and conditions set forth in the Contract.
- (f) “GCC” means the General Conditions of Contract.
- (g) “Goods” means all of the commodities, raw material, machinery and equipment, and/or other materials that the Contractor is required to supply to the Contracting Authority under the Contract.
- (h) “Contracting Authority’s Country” is the country specified in the Special Conditions of Contract (SCC).
- (i) “Contracting Authority” means the entity purchasing the Goods and Related Services, as specified in the SCC.
- (j) “Related Services” means the services incidental to the supply of the goods, such as insurance, installation, training and initial maintenance and other such obligations of the Contractor under the Contract.
- (k) “SCC” means the Special Conditions of Contract.
- (l) “Subcontractor” means any natural person, private or government entity, or a combination of the above, to whom any part of the Goods to be supplied or execution of any part of the Related Services is subcontracted by the Contractor.
- (m) “Contractor” means the natural person, private or government entity, or a combination of the above, whose bid to perform the Contract has been accepted by the Contracting Authority and is named as such in the Contract Agreement.

- (n) “The Project Site,” where applicable, means the place named in the SCC.
- 2. Contract Documents**
- 2.1 Subject to the order of precedence set forth in the Contract Agreement, all documents forming the Contract (and all parts thereof) are intended to be correlative, complementary, and mutually explanatory. The Contract Agreement shall be read as a whole.
- 3. Fraud and Corruption**
- It is the SADC Secretariat policy to require that Contracting Authority as well as bidders, suppliers, and contractors and their subcontractors under SADC Secretariat-financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts.¹ In pursuance of this policy, the SADC Secretariat:
- (a) defines, for the purposes of this provision, the terms set forth below as follows:
 - (i) “corrupt practice”² is the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;
 - (ii) “fraudulent practice”³ is any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;
 - (iii) “collusive practice”⁴ is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;
 - (iv) “coercive practice”⁵ is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;
 - (v) “obstructive practice” is
 - (aa) deliberately destroying, falsifying, altering or concealing material evidence to the investigation or making false statements to investigators in order to

¹ In this context, any action taken by a bidder, supplier, contractor, or a sub-contractor to influence the procurement process or contract execution for undue advantage is improper.

² “another party” refers to a public official acting in relation to the procurement process or contract execution]. In this context, “public official” includes SADC Secretariat staff and employees of other organizations taking or reviewing procurement decisions.

³ a “party” refers to a public official; the terms “benefit” and “obligation” relate to the procurement process or contract execution; and the “act or omission” is intended to influence the procurement process or contract execution.

⁴ “parties” refers to participants in the procurement process (including public officials) attempting to establish bid prices at artificial, non competitive levels.

⁵ a “party” refers to a participant in the procurement process or contract execution.

materially impede a SADC Secretariat, or a governmental or independent investigation into allegations of a corrupt, fraudulent, coercive, or collusive practice; and/or threatening, harassing, or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or

(bb) acts intended to materially impede the exercise of the SADC Secretariat or governmental or inspection and audit rights.

(b) It will take the following measures against the bidder recommended for award who has, directly or through an agent, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;

- (viii) will reject the bid for award;
- (ix) will declare the bidder/the contractor, including its affiliates, ineligible, either indefinitely or for a stated period of time, to become a SADC Secretariat contractor;
- (x) will cancel or terminate any ongoing contract with the bidder /the contractor;
- (xi) will request a the relevant national authorities to conduct a joint investigation with SADC Secretariat to inspect or carry out audits of the bidder /the contractor' accounting records and financial statements in connection with the contract in question for which it was found guilty of engaging in corrupt, fraudulent, collusive, coercive, or obstructive practices;
- (xii) will forfeit the bid or performance securities of the bidder /the contractor;
- (xiii) will suspend any payments due to the bidder/contractor, under the contract in question or any other contract the bidder/contractor might have with the organization, until the extent of damage caused by the its engagement in corrupt, fraudulent, collusive, coercive or obstructive practices in competing for the SADC Secretariat's contract are determined and recovered, and
- (xiv) will sue the bidder /contractor to recover the damages caused by its engagement in corrupt, fraudulent, collusive, coercive or obstructive practices in competing for the contract in question, if they are not

fully recovered by the securities and the payments otherwise due to the bidder/contractor.

4. Interpretation

4.1 If the context so requires it, singular means plural and vice versa.

4.2 Incoterms

(a) Unless inconsistent with any provision of the Contract, the meaning of any trade term and the rights and obligations of parties thereunder shall be as prescribed by Incoterms.

(b) The terms EXW, CIP, FCA, CFR and other similar terms, when used, shall be governed by the rules prescribed in the current edition of Incoterms specified in the SCC and published by the International Chamber of Commerce in Paris, France.

4.3 Entire Agreement

The Contract constitutes the entire agreement between the Contracting Authority and the Contractor and supersedes all communications, negotiations and agreements (whether written or oral) of the parties with respect thereto made prior to the date of Contract.

4.4 Amendment

No amendment or other variation of the Contract shall be valid unless it is in writing, is dated, expressly refers to the Contract, and is signed by a duly authorized representative of each party thereto.

4.5 Non waiver

(a) Subject to GCC Sub-Clause 4.5(b) below, no relaxation, forbearance, delay, or indulgence by either party in enforcing any of the terms and conditions of the Contract or the granting of time by either party to the other shall prejudice, affect, or restrict the rights of that party under the Contract, neither shall any waiver by either party of any breach of Contract operate as waiver of any subsequent or continuing breach of Contract.

(b) Any waiver of a party's rights, powers, or remedies under the Contract must be in writing, dated, and signed by an authorized representative of the party granting such waiver, and must specify the right and the extent to which it is being waived.

4.6 Severability

If any provision or condition of the Contract is prohibited or rendered invalid or unenforceable, such prohibition, invalidity or unenforceability shall not affect the validity or enforceability of any other provisions and conditions of the Contract.

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- 5. Language**
- 5.1 The Contract as well as all correspondence and documents relating to the Contract exchanged by the Contractor and the Contracting Authority, shall be written in the language specified in the **SCC**. Supporting documents and printed literature that are part of the Contract may be in another language provided they are accompanied by an accurate translation of the relevant passages in the language specified, in which case, for purposes of interpretation of the Contract, this translation shall govern.
- 5.2 The Contractor shall bear all costs of translation to the governing language and all risks of the accuracy of such translation, for documents provided by the Contractor.
- 6. Joint Venture, Consortium or Association**
- 6.1 If the Contractor is a joint venture, consortium, or association, all of the parties shall be jointly and severally liable to the Contracting Authority for the fulfillment of the provisions of the Contract and shall designate one party to act as a leader with authority to bind the joint venture, consortium, or association. The composition or the constitution of the joint venture, consortium, or association shall not be altered without the prior consent of the Contracting Authority.
- 7. Eligibility**
- 7.1 **Is so specified in the SCC**, the Contractor and its Subcontractors shall have the nationality of an eligible country. A Contractor or Subcontractor shall be deemed to have the nationality of a country if it is constituted, incorporated, or registered, and operates in conformity with the provisions of the laws of that country. This restriction doesn't apply to the contractors and subcontractors personnel.
- 7.2 **Is so specified in the SCC**, all Goods and Related Services to be supplied under the Contract shall have their origin in Eligible Countries. For the purpose of this Clause, origin means the country where the goods have been grown, mined, cultivated, produced, manufactured, or processed; or through manufacture, processing, or assembly, another commercially recognized article results that differs substantially in its basic characteristics from its components.
- 7.3 The Contractor has the obligation to promptly notify the Contracting Authority about any change in their or their subcontractor legal or commercial status that might affect the eligibility conditions that prevail at the time of prequalification.
- 8. Notices**
- 8.1 Any notice given by one party to the other pursuant to the Contract shall be in writing to the address specified in the **SCC**. The term "in writing" means communicated in written form with proof of receipt.
- 8.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.

- 9. Governing Law** 9.1 The Contract shall be governed by and interpreted in accordance with the laws of the Contracting Authority's Country, unless otherwise specified in the **SCC**.
- 10. Settlement of Disputes** 10.1 The Contracting Authority and the Contractor shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.
- 10.2 If, after twenty-eight (28) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Contracting Authority or the Contractor may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given. Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract. Arbitration proceedings shall be conducted in accordance with the rules of procedure **specified in the SCC**.
- 10.3 Notwithstanding any reference to arbitration herein,
- (a) the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and
 - (b) the Contracting Authority shall pay the Contractor any monies due the Contractor.
- 11. Scope of Supply** 11.1 The Goods and Related Services to be supplied shall be as specified in the Schedule of Requirements.
- 12. Delivery and Documents** 12.1 Subject to GCC Sub-Clause 32.1, the Delivery of the Goods and Completion of the Related Services shall be in accordance with the Delivery and Completion Schedule specified in the Schedule of Requirements. The details of shipping and other documents to be furnished by the Contractor are specified in the **SCC**.
- 13. Contractor's Responsibilities** 13.1 The Contractor shall supply all the Goods and Related Services included in the Scope of Supply in accordance with GCC Clause 11, and the Delivery and Completion Schedule, as per GCC Clause 12.
- 14. Contract Price** 14.1 Prices charged by the Contractor for the Goods supplied and the Related Services performed under the Contract shall not vary from the prices quoted by the Contractor in its bid, with the exception of any

price adjustments authorized in the **SCC**.

A. _____

15. Terms of Payment

- 15.1 The Contract Price, including any Advance Payments, if applicable, shall be paid as specified in the **SCC**.
- 15.2 The Contractor's request for payment shall be made to the Contracting Authority in writing, accompanied by invoices describing, as appropriate, the Goods delivered and Related Services performed, and by the documents submitted pursuant to GCC Clause 12 and upon fulfillment of all other obligations stipulated in the Contract.
- 15.3 Payments shall be made promptly by the Contracting Authority, but in no case later than sixty (60) days after submission of an invoice or request for payment by the Contractor, and after the Contracting Authority has accepted it.
- 15.4 The currencies in which payments shall be made to the Contractor under this Contract shall be those in which the bid price is expressed.
- 15.5 In the event that the Contracting Authority fails to pay the Contractor any payment by its due date or within the period set forth in the **SCC**, the Contracting Authority shall pay to the Contractor interest on the amount of such delayed payment at the rate shown in the **SCC**, for the period of delay until payment has been made in full, whether before or after judgment or arbitrage award.

16. Taxes and Duties

- 16.1 For goods manufactured outside the Contracting Authority's Country, the Contractor shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the Contracting Authority's Country.
- 16.2 For goods Manufactured within the Contracting Authority's country, the Contractor shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted Goods to the Contracting Authority.
- 16.3 If any tax exemptions, reductions, allowances or privileges may be available to the Contractor in the Contracting Authority's Country, the Contracting Authority shall use its best efforts to enable the Contractor to benefit from any such tax savings to the maximum allowable extent.

17. Performance Security

- 17.1 If required as specified in the **SCC**, the Contractor shall, within twenty-eight (28) days of the notification of contract award, provide a performance security for the performance of the Contract in the amount specified in the **SCC**.
- 17.2 The proceeds of the Performance Security shall be payable to the Contracting Authority as compensation for any loss resulting from the

Contractor's failure to complete its obligations under the Contract.

17.3 As specified in the SCC, the Performance Security, if required, shall be denominated in the currency of the Contract and shall be in the format stipulated by the Contracting Authority in the **SCC**, or in another format acceptable to the Contracting Authority.

17.4 The Performance Security shall be discharged by the Contracting Authority and returned to the Contractor not later than twenty-eight (28) days following the date of Completion of the Contractor's performance obligations under the Contract, including any warranty obligations, unless specified otherwise in the **SCC**.

18. Copyright

18.1 The copyright in all drawings, documents, and other materials containing data and information furnished to the Contracting Authority by the Contractor herein shall remain vested in the Contractor, or, if they are furnished to the Contracting Authority directly or through the Contractor by any third party, including Contractors of materials, the copyright in such materials shall remain vested in such third party

19. Confidential Information

19.1 The Contracting Authority and the Contractor shall keep confidential and shall not, without the written consent of the other party hereto, divulge to any third party any documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of the Contract. Notwithstanding the above, the Contractor may furnish to its Subcontractor such documents, data, and other information it receives from the Contracting Authority to the extent required for the Subcontractor to perform its work under the Contract, in which event the Contractor shall obtain from such Subcontractor an undertaking of confidentiality similar to that imposed on the Contractor under GCC Clause 19.

19.2 The Contracting Authority shall not use such documents, data, and other information received from the Contractor for any purposes unrelated to the contract. Similarly, the Contractor shall not use such documents, data, and other information received from the Contracting Authority for any purpose other than the performance of the Contract.

19.3 The obligation of a party under GCC Sub-Clauses 19.1 and 19.2 above, however, shall not apply to information that:

- (a) the Contracting Authority or Contractor need to share with the SADC Secretariat or other institutions participating in the financing of the Contract;
- (b) now or hereafter enters the public domain through no fault of

that party;

- (c) can be proven to have been possessed by that party at the time of disclosure and which was not previously obtained, directly or indirectly, from the other party; or
- (d) otherwise lawfully becomes available to that party from a third party that has no obligation of confidentiality.

19.4 The above provisions of GCC Clause 19 shall not in any way modify any undertaking of confidentiality given by either of the parties hereto prior to the date of the Contract in respect of the Supply or any part thereof.

19.5 The provisions of GCC Clause 19 shall survive completion or termination, for whatever reason, of the Contract.

20. Subcontracting

20.1 The Contractor shall notify the Contracting Authority in writing of all subcontracts awarded under the Contract if not already specified in the bid. Such notification, in the original bid or later shall not relieve the Contractor from any of its obligations, duties, responsibilities, or liability under the Contract.

20.2 Subcontracts shall comply with the provisions of GCC Clauses 3 and 7.

21. Specifications and Standards

21.1 Technical Specifications and Drawings

- (a) The Goods and Related Services supplied under this Contract shall conform to the technical specifications and standards mentioned in Section VI, Schedule of Requirements and, when no applicable standard is mentioned, the standard shall be equivalent or superior to the official standards whose application is appropriate to the Goods' country of origin.
- (b) The Contractor shall be entitled to disclaim responsibility for any design, data, drawing, specification or other document, or any modification thereof provided or designed by or on behalf of the Contracting Authority, by giving a notice of such disclaimer to the Contracting Authority.
- (c) Wherever references are made in the Contract to codes and standards in accordance with which it shall be executed, the edition or the revised version of such codes and standards shall be those specified in the Schedule of Requirements. During Contract execution, any changes in any such codes and standards shall be applied only after approval by the Contracting Authority and shall be treated in accordance with GCC Clause 32.

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|----------------------------------|---|
| 22. Packing and Documents | <p>22.1 The Contractor shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract. During transit, the packing shall be sufficient to withstand, without limitation, rough handling and exposure to extreme temperatures, salt and precipitation, and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.</p> <p>22.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract, including additional requirements, if any, specified in the SCC, and in any other instructions ordered by the Contracting Authority.</p> |
| 23. Insurance | <p>23.1 Unless otherwise specified in the SCC, the Goods supplied under the Contract shall be fully insured—in a freely convertible currency from an eligible country—against loss or damage incidental to manufacture or acquisition, transportation, storage, and delivery, in accordance with the applicable Incoterms or in the manner specified in the SCC.</p> |
| 24. Transportation | <p>24.1 Unless otherwise specified in the SCC, responsibility for arranging transportation of the Goods shall be in accordance with the specified Incoterms.</p> |
| 25. Inspections and Tests | <p>25.1 The Contractor shall at its own expense and at no cost to the Contracting Authority carry out all such tests and/or inspections of the Goods and Related Services as are specified in the SCC.</p> <p>25.2 The inspections and tests may be conducted on the premises of the Contractor or its Subcontractor, at point of delivery, and/or at the Goods' final destination, or in another place in the Contracting Authority's Country as specified in the SCC. Subject to GCC Sub-Clause 25.3, if conducted on the premises of the Contractor or its Subcontractor, all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Contracting Authority.</p> <p>25.3 The Contracting Authority or its designated representative shall be entitled to attend the tests and/or inspections referred to in GCC Sub-Clause 25.2, provided that the Contracting Authority bear all of its own costs and expenses incurred in connection with such attendance including, but not limited to, all traveling and board and lodging expenses.</p> <p>25.4 Whenever the Contractor is ready to carry out any such test and inspection, it shall give a reasonable advance notice, including the</p> |

place and time, to the Contracting Authority. The Contractor shall obtain from any relevant third party or manufacturer any necessary permission or consent to enable the Contracting Authority or its designated representative to attend the test and/or inspection.

- 25.5 The Contracting Authority may require the Contractor to carry out any test and/or inspection not required by the Contract but deemed necessary to verify that the characteristics and performance of the Goods comply with the technical specifications codes and standards under the Contract, provided that the Contractor's reasonable costs and expenses incurred in the carrying out of such test and/or inspection shall be added to the Contract Price. Further, if such test and/or inspection impedes the progress of manufacturing and/or the Contractor's performance of its other obligations under the Contract, due allowance will be made in respect of the Delivery Dates and Completion Dates and the other obligations so affected.
- 25.6 The Contractor shall provide the Contracting Authority with a report of the results of any such test and/or inspection.
- 25.7 The Contracting Authority may reject any Goods or any part thereof that fail to pass any test and/or inspection or do not conform to the specifications. The Contractor shall either rectify or replace such rejected Goods or parts thereof or make alterations necessary to meet the specifications at no cost to the Contracting Authority, and shall repeat the test and/or inspection, at no cost to the Contracting Authority, upon giving a notice pursuant to GCC Sub-Clause 25.4.
- 25.8 The Contractor agrees that neither the execution of a test and/or inspection of the Goods or any part thereof, nor the attendance by the Contracting Authority or its representative, nor the issue of any report pursuant to GCC Sub-Clause 25.6, shall release the Contractor from any warranties or other obligations under the Contract.

26. Liquidated Damages

- 26.1 Except as provided under GCC Clause 31, if the Contractor fails to deliver any or all of the Goods by the Date(s) of delivery or perform the Related Services within the period specified in the Contract, the Contracting Authority may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in the **SCC** of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in those **SCC**. Once the maximum is reached, the Contracting Authority may terminate the Contract pursuant to GCC Clause 34.

27. Warranty

- 27.1 The Contractor warrants that all the Goods are new, unused, and of the most recent or current models, and that they incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.
- 27.2 Subject to GCC Sub-Clause 21.1(b), the Contractor further warrants that the Goods shall be free from defects arising from any act or omission of the Contractor or arising from design, materials, and workmanship, under normal use in the conditions prevailing in the country of final destination.
- 27.3 Unless otherwise specified in the **SCC**, the warranty shall remain valid for twelve (12) months after the Goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the **SCC**, or for eighteen (18) months after the date of shipment from the port or place of loading in the country of origin, whichever period concludes earlier.
- 27.4 The Contracting Authority shall give notice to the Contractor stating the nature of any such defects together with all available evidence thereof, promptly following the discovery thereof. The Contracting Authority shall afford all reasonable opportunity for the Contractor to inspect such defects.
- 27.5 Upon receipt of such notice, the Contractor shall, within the period specified in the **SCC**, expeditiously repair or replace the defective Goods or parts thereof, at no cost to the Contracting Authority.
- 27.6 If having been notified, the Contractor fails to remedy the defect within the period specified in the **SCC**, the Contracting Authority may proceed to take within a reasonable period such remedial action as may be necessary, at the Contractor's risk and expense and without prejudice to any other rights which the Contracting Authority may have against the Contractor under the Contract.

**28. Patent
Indemnity**

- 28.1 The Contractor shall, subject to the Contracting Authority's compliance with GCC Sub-Clause 28.2, indemnify and hold harmless the Contracting Authority and its employees and officers from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Contracting Authority may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract by reason of:

- (a) the installation of the Goods by the Contractor or the use of the

Goods in the country where the Site is located; and

- (b) the sale in any country of the products produced by the Goods.

Such indemnity shall not cover any use of the Goods or any part thereof other than for the purpose indicated by or to be reasonably inferred from the Contract, neither any infringement resulting from the use of the Goods or any part thereof, or any products produced thereby in association or combination with any other equipment, plant, or materials not supplied by the Contractor, pursuant to the Contract.

- 28.2 If any proceedings are brought or any claim is made against the Contracting Authority arising out of the matters referred to in GCC Sub-Clause 28.1, the Contracting Authority shall promptly give the Contractor a notice thereof, and the Contractor may at its own expense and in the Contracting Authority's name conduct such proceedings or claim and any negotiations for the settlement of any such proceedings or claim.
- 28.3 If the Contractor fails to notify the Contracting Authority within twenty-eight (28) days after receipt of such notice that it intends to conduct any such proceedings or claim, then the Contracting Authority shall be free to conduct the same on its own behalf.
- 28.4 The Contracting Authority shall, at the Contractor's request, afford all available assistance to the Contractor in conducting such proceedings or claim, and shall be reimbursed by the Contractor for all reasonable expenses incurred in so doing.
- 28.5 The Contracting Authority shall indemnify and hold harmless the Contractor and its employees, officers, and Subcontractors from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Contractor may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract arising out of or in connection with any design, data, drawing, specification, or other documents or materials provided or designed by or on behalf of the Contracting Authority.

29. Limitation of Liability

- 29.1 Except in cases of criminal negligence or willful misconduct,
- (a) the Contractor shall not be liable to the Contracting Authority, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Contractor to pay liquidated damages

to the Contracting Authority and

- (b) the aggregate liability of the Contractor to the Contracting Authority, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the Contractor to indemnify the Contracting Authority with respect to patent infringement

30. Change in Laws and Regulations

- 30.1 Unless otherwise specified in the Contract, if after the date of 28 days prior to date of Bid submission, any law, regulation, ordinance, order or bylaw having the force of law is enacted, promulgated, abrogated, or changed in the place of the Contracting Authority's country where the Site is located (which shall be deemed to include any change in interpretation or application by the competent authorities) that subsequently affects the Delivery Date and/or the Contract Price, then such Delivery Date and/or Contract Price shall be correspondingly increased or decreased, to the extent that the Contractor has thereby been affected in the performance of any of its obligations under the Contract. Notwithstanding the foregoing, such additional or reduced cost shall not be separately paid or credited if the same has already been accounted for in the price adjustment provisions where applicable, in accordance with GCC Clause 14.

31. Force Majeure

- 31.1 The Contractor shall not be liable for forfeiture of its Performance Security, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- 31.2 For purposes of this Clause, "Force Majeure" means an event or situation beyond the control of the Contractor that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the Contractor. Such events may include, but not be limited to, acts of the Contracting Authority in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- 31.3 If a Force Majeure situation arises, the Contractor shall promptly notify the Contracting Authority in writing of such condition and the cause thereof. Unless otherwise directed by the Contracting Authority in writing, the Contractor shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

32. Change Orders and Contract Amendments

- 32.1 The Contracting Authority may at any time order the Contractor through notice in accordance GCC Clause 8, to make changes within the general scope of the Contract in any one or more of the following:
- (a) drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Contracting Authority;
 - (b) the method of shipment or packing;
 - (c) the place of delivery; and
 - (d) the Related Services to be provided by the Contractor.
- 32.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Contractor's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or in the Delivery/Completion Schedule, or both, and the Contract shall accordingly be amended. Any claims by the Contractor for adjustment under this Clause must be asserted within twenty-eight (28) days from the date of the Contractor's receipt of the Contracting Authority's change order.
- 32.3 Prices to be charged by the Contractor for any Related Services that might be needed but which were not included in the Contract shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the Contractor for similar services.
- 32.4 Subject to the above, no variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

33. Extensions of Time

- 33.1 If at any time during performance of the Contract, the Contractor or its subcontractors should encounter conditions impeding timely delivery of the Goods or completion of Related Services pursuant to GCC Clause 12, the Contractor shall promptly notify the Contracting Authority in writing of the delay, its likely duration, and its cause. As soon as practicable after receipt of the Contractor's notice, the Contracting Authority shall evaluate the situation and may at its discretion extend the Contractor's time for performance, in which case the extension shall be ratified by the parties by amendment of the Contract.
- 33.2 Except in case of Force Majeure, as provided under GCC Clause 31, a delay by the Contractor in the performance of its Delivery and Completion obligations shall render the Contractor liable to the imposition of liquidated damages pursuant to GCC Clause 26, unless

an extension of time is agreed upon, pursuant to GCC Sub-Clause 33.1.

34. Termination

34.1 Termination for Default

- (a) The Contracting Authority, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Contractor, may terminate the Contract in whole or in part:
 - (i) if the Contractor fails to deliver any or all of the Goods within the period specified in the Contract, or within any extension thereof granted by the Contracting Authority pursuant to GCC Clause 33;
 - (ii) if the Contractor fails to perform any other obligation under the Contract; or
 - (iii) if the Contractor, in the judgment of the Contracting Authority has engaged in fraud and corruption, as defined in GCC Clause 3, in competing for or in executing the Contract.
 - (iv) if the Contractor, doesn't meet the eligibility criteria that prevailed at the time of prequalification.
- (b) In the event the Contracting Authority terminates the Contract in whole or in part, pursuant to GCC Clause 34.1(a), the Contracting Authority may procure, upon such terms and in such manner as it deems appropriate, Goods or Related Services similar to those undelivered or not performed, and the Contractor shall be liable to the Contracting Authority for any additional costs for such similar Goods or Related Services. However, the Contractor shall continue performance of the Contract to the extent not terminated.

34.2 Termination for Insolvency.

- (a) The Contracting Authority may at any time terminate the Contract by giving notice to the Contractor if the Contractor becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to the Contractor, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to the Contracting Authority

34.3 Termination for Convenience.

- (a) The Contracting Authority, by notice sent to the Contractor, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Contracting Authority's convenience, the

extent to which performance of the Contractor under the Contract is terminated, and the date upon which such termination becomes effective.

(b) The Goods that are complete and ready for shipment within twenty-eight (28) days after the Contractor's receipt of notice of termination shall be accepted by the Contracting Authority at the Contract terms and prices. For the remaining Goods, the Contracting Authority may elect:

(i) to have any portion completed and delivered at the Contract terms and prices; and/or

(ii) to cancel the remainder and pay to the Contractor an agreed amount for partially completed Goods and Related Services and for materials and parts previously procured by the Contractor.

35. Assignment

35.1 Neither the Contracting Authority nor the Contractor shall assign, in whole or in part, their obligations under this Contract, except with prior written consent of the other party.

36. Export Restriction

36.1 In case the conclusion of the contract is prevented by any export restrictions attributable to the Contracting Authority, to the country of the Contracting Authority or to the use of the products/goods or systems to be supplied in particular by sanctions arising from trade regulations from a country supplying those products/goods, systems or services, the Contractor shall not be bound by its bid, always provided, however, that the Contractor can demonstrate to the satisfaction of the Contracting Authority that it has completed all formalities in a timely manner, including applying for permits, authorizations and licenses necessary for the delivery of the products/goods, systems or services under the terms of the contract.

36.2 Notwithstanding any obligation under the contract to complete all export formalities, any export restrictions attributable to the Contracting Authority, to the country of the Contracting Authority or to the use of the products/goods, systems or services to be supplied, in particular any export restrictions arising from trade regulations from a country supplying those products/goods, systems or services, that substantially impede the Contractor from meeting its obligations under the contract shall release the Contractor from the obligation to provide deliveries or services, always provided, however, that the Contractor can demonstrate to the satisfaction of the Contracting Authority that it has completed all formalities in a timely manner, including applying for permits, authorizations and licenses necessary for the delivery of the products/goods, systems or services under the terms of the contract.

SECTION II SPECIAL CONDITIONS OF CONTRACT

The following Special Conditions of Contract (SCC) shall supplement and / or amend the General Conditions of Contract (GCC). Whenever there is a conflict, the provisions herein shall prevail over those in the GCC.

SCC Clause Number	GCC Clause Number	Amendments if, and Supplement to Clauses in the General Conditions of Contract
	GCC 1.1(h)	The Contracting Authority's country is: BOTSWANA
	GCC 1.1(j)	The Contracting Authority is: Southern African Development Community (SADC) Secretariat CBD Plot 54385 City: Gaborone Country: Botswana Phone: +2673951863 Fax: +2673972848/3181070 Website: www.sadc.int
	GCC 1.1 (n)	The Project Site(s)/Final Destination(s) is/are: Southern African Development Community (SADC) Secretariat Public Relations Unit CBD Plot 54385 City: Gaborone Country: Botswana Phone: +2673951863 Fax: +2673972848/3181070
	GCC 4.2 (a)	The meaning of the trade terms shall be as prescribed by Incoterms.
	GCC 4.2 (b)	The version edition of Incoterms shall be 2011 Edition
	GCC 5.1	The language shall be English
	GCC 7.1	The Contractors and Sub-Contractors with the nationality in the following countries are ineligible: Not Applicable
	GCC 7.2	The Goods and Related Services to be supplied under the Contract with the origin from the following countries are ineligible: Not Applicable

	GCC 8.1	<p>For <u>notices</u>, the Contracting Authority's address shall be:</p> <p>Attention. Mr. Snowden Mmadi Secretary to the External Tender Committee Address: Southern African Development Community (SADC) Secretariat CBD Plot 54385 Room DGP11 on Ground Floor City: Gaborone Country: Botswana Phone: +2673951863 Fax: +2673972848/3181070 Mobile: +26773693500 Email: smmadi@sadc.int</p>
	GCC 9.1	The governing law shall be the laws of: The Government of Botswana
	GCC 10.2	<p>The rules of procedure for arbitration proceedings pursuant to GCC Clause 10.2 shall be as follows:</p> <p><i>(a) Contract with foreign Contractor:</i></p> <p>GCC 10.2 (a)—All disputes arising in connection with the present Contract shall be finally settled under the Rules of Conciliation and Arbitration of the International Chamber of Commerce by one or more arbitrators appointed in accordance with said Rules.</p> <p><i>(b) Contracts with Contractor national of the Contracting Authority's country:</i></p> <p>In the case of a dispute between the Contracting Authority and a Contractor who is a national of the Contracting Authority's country, the dispute shall be referred to adjudication or arbitration in accordance with the laws of the Contracting Authority's country.</p>
	GCC 12.1	<p>Details of Shipping and other Documents to be furnished by the Contractor are</p> <ul style="list-style-type: none"> • <i>Not Applicable</i> <p>The above documents shall be received by the Contracting Authority before arrival of the Goods and, if not received, the Contractor will be responsible for any consequent expenses.</p>
	GCC 14.2	The prices charged for the Goods supplied and the related Services performed shall not be adjustable.

	GCC 15.1	<p><i>Sample provision</i></p> <p>GCC 15.1—The method and conditions of payment to be made to the Contractor under this Contract shall be as follows:</p> <p>Payment for Goods supplied from abroad:</p> <ul style="list-style-type: none"> (i) Advance Payment: Ten (10) percent of the Contract Price shall be paid within thirty (30) days of signing of the Contract, and upon submission of claim and a bank guarantee for equivalent amount valid until the Goods are delivered and in the form provided in the bidding documents or another form acceptable to the Contracting Authority. (ii) On Shipment: Eighty (80) percent of the Contract Price of the Goods shipped shall be paid through irrevocable confirmed letter of credit opened in favor of the Contractor in a bank in its country, upon submission of documents specified in GCC Clause 12. (iii) On Acceptance: Ten (10) percent of the Contract Price of Goods received shall be paid within thirty (30) days of receipt of the Goods upon submission of claim supported by the acceptance certificate issued by the Contracting Authority. <p>Payment of local currency portion shall be made in <u>Pula</u> within thirty (30) days of presentation of claim supported by a certificate from the Contracting Authority declaring that the Goods have been delivered and that all other contracted Services have been performed.</p> <p>Payment for Goods and Services supplied from within the Contracting Authority's country:</p> <p>Payment for Goods and Services supplied from within the Contracting Authority's country shall be made as follows:</p> <ul style="list-style-type: none"> (i) Advance Payment: Ten (10) percent of the Contract Price shall be paid within thirty (30) days of signing of the Contract against a simple receipt and a bank guarantee for the equivalent amount and in the form provided in the bidding documents or another form acceptable to the Contracting Authority. (ii) On Delivery: Eighty (80) percent of the Contract Price shall be paid on receipt of the Goods and upon submission of the documents specified in GCC Clause 12. (iii) On Acceptance: The remaining ten (10) percent of the Contract Price shall be paid to the Contractor within thirty (30) days after the date of the acceptance certificate for the
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		respective delivery issued by the Contracting Authority.
	GCC 15.5	<p>The payment-delay period after which the Contracting Authority shall pay interest to the Contractor shall be <i>[insert number]</i> days.</p> <p>The interest rate that shall be applied is <i>[insert number]</i> %</p>
	GCC 17.1	<p>A Performance Security <i>shall be required</i></p> <p><i>The amount of the Performance Security is 10% percentage of the Contract Sum</i></p>
	GCC 17.3	The Performance Security shall be in the form of a Bank Guarantee with the content specified in Appendix 1 to these Special Conditions of Contracts.
	GCC 17.4	Discharge of the Performance Security shall take place: <i>As indicated in in sub clause GCC 17.4</i>
	GCC 22.2	<p>The packing, marking and documentation within and outside the packages shall be:</p> <p>Upon shipment, the Supplier shall notify the Procuring entity and the Insurance Company by cable the full details of the shipment , including Contract number, description of goods ,quantity , the vessel, the bill of lading number and date , port of loading, date of shipment, port of discharge etc. The supplier shall mail the following documents to the procuring entity, with a copy to the insurance company</p> <ol style="list-style-type: none"> i. One Original plus 4 copies of the suppliers invoice showing goods description ,quantity , unit price, and total amount ii. Original and four copies of the negotiable clean , on board bill of lading marked Freight prepaid and four copies of nonnegotiable bill of lading iii. One original plus four copies of the packing list identifying contents of each package iv. Insurance Certificate v. Manufactures or Suppliers warranty certificate vi. Inspection certificate issued by nominated inspection agency and the suppliers factory inspection report and vii. Certificate of Country of Origin issued by the chamber of commerce and industry or equivalent authority in the country of origin in duplicate <p>The above documents shall be received by the Procuring entity at least one week before arrival of the Goods at the port of place of arrival if not received; the supplier will be responsible for any consequent expenses.</p>

	GCC 23.1	The insurance coverage shall be as specified in the Incoterms.
	GCC 24.1	The Contractor is required under the Contract to transport the Goods to a specified place of final destination within the Contracting Authority's country, defined as the Project Site, transport to such place of destination in the Contracting Authority's country, including insurance and storage, as shall be specified in the Contract, shall be arranged by the Contractor, and related costs shall be included in the Contract Price
	GCC 25.1	<p>The inspections and tests shall be:</p> <p>Inspection tests prior to shipment of Goods and Acceptance are as follows</p> <p>Quantity and Quality inspection shall be carried out prior to shipment of Goods by the Manufacturer(s) at the suppliers own expense and responsibility in terms of the items specified in the specifications. The supplier shall submit the inspection certificate issued by himself which should be attached with the certificate(s) of the manufacturer(s) to the procuring entity in order that the goods are manufactured in compliance with the contract</p>
	GCC 25.2	The Inspections and tests shall be conducted at: <i>SADC Secretariat, Gaborone, Botswana</i>
	GCC 26.1	The liquidated damage shall be: 0.5% per week of undelivered materials/good's value
	GCC 26.1	The maximum amount of liquidated damages shall be: 20% of the Performance Security
	GCC 27.3	<p>The period of validity of the Warranty shall be: <i>90 days</i></p> <p>For purposes of the Warranty, the place(s) of final destination(s) shall be:</p> <p><i>Gaborone, Botswana</i></p>
	GCC 27.5	The period for repair or replacement shall be: 28 days .

Attachment: Price Adjustment Formula

If in accordance with GCC 14.2, prices shall be adjustable, the following method shall be used to calculate the price adjustment:

- 15.2 Prices payable to the Contractor, as stated in the Contract, shall be subject to adjustment during performance of the Contract to reflect changes in the cost of labor and material components in accordance with the formula:

$$P_1 = P_0 \left[a + \frac{bL_1}{L_0} + \frac{cM_1}{M_0} \right] - P_0$$

$$a+b+c = 1$$

in which:

- P_1 = adjustment amount payable to the Contractor.
- P_0 = Contract Price (base price).
- a = fixed element representing profits and overheads included in the Contract Price and generally in the range of five (5) to fifteen (15) percent.
- b = estimated percentage of labor component in the Contract Price.
- c = estimated percentage of material component in the Contract Price.
- L_0, L_1 = labor indices applicable to the appropriate industry in the country of origin on the base date and date for adjustment, respectively.
- M_0, M_1 = material indices for the major raw material on the base date and date for adjustment, respectively, in the country of origin.

The coefficients a , b , and c as specified by the Contracting Authority are as follows:

- $a = [\text{insert value of coefficient}]$
- $b = [\text{insert value of coefficient}]$
- $c = [\text{insert value of coefficient}]$

The Bidder shall indicate the source of the indices and the base date indices in its bid.

Base date = thirty (30) days prior to the deadline for submission of the bids.

Date of adjustment = $[\text{insert number of weeks}]$ weeks prior to date of shipment (representing the mid-point of the period of manufacture).

The above price adjustment formula shall be invoked by either party subject to the following further conditions:

- (a) No price adjustment shall be allowed beyond the original delivery dates unless specifically stated in the extension letter. As a rule, no price adjustment shall be allowed for periods of delay for which the Contractor is entirely responsible. The

Contracting Authority will, however, be entitled to any decrease in the prices of the Goods and Services subject to adjustment.

- (b) If the currency in which the Contract Price P_0 is expressed is different from the currency of origin of the labor and material indices, a correction factor will be applied to avoid incorrect adjustments of the Contract Price. The correction factor shall correspond to the ratio of exchange rates between the two currencies on the base date and the date for adjustment as defined above.
- (c) No price adjustment shall be payable on the portion of the Contract Price paid to the Contractor as advance payment.

Appendixes to the Special Conditions of Contract – Forms

Table of Forms

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1. Performance Security

[The bank, as requested by the successful Bidder, shall fill in this form in accordance with the instructions indicated]

Date: *[insert date (as day, month, and year) of Bid Submission]*
Contract No. and title: *[insert number and title of the contract]*

Bank's Branch or Office: *[insert complete name of Guarantor]*

Beneficiary: *[insert complete name of Contracting Authority]*

PERFORMANCE GUARANTEE No.: *[insert Performance Guarantee number]*

We have been informed that *[insert complete name of Contractor]* (hereinafter called "the Contractor") has entered into Contract No. *[insert number]* dated *[insert day and month]*, *[insert year]* with you, for the supply of *[description of Goods and related Services]* (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, a Performance Guarantee is required.

At the request of the Contractor, we hereby irrevocably undertake to pay you any sum(s) not exceeding *[insert amount(s)⁶ in figures and words]* upon receipt by us of your first demand in writing declaring the Contractor to be in default under the Contract, without cavil or argument, or your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This Guarantee shall expire no later than the *[insert number]* day of *[insert month]* *[insert year]*,⁷ and any demand for payment under it must be received by us at this office on or before that date.

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 458, except that subparagraph (ii) of Sub-article 20(a) is hereby excluded.

[signatures of authorized representatives of the bank and the Contractor]

⁶ The Bank shall insert the amount(s) specified in the SCC and denominated, as specified in the SCC, either in the currency(ies) of the Contract or a freely convertible currency acceptable to the Contracting Authority.

⁷ Dates established in accordance with Clause 17.4 of the General Conditions of Contract ("GCC"), taking into account any warranty obligations of the Contractor under Clause 15.2 of the GCC intended to be secured by a partial Performance Guarantee. The Contracting Authority should note that in the event of an extension of the time to perform the Contract, the Contracting Authority would need to request an extension of this Guarantee from the Bank. Such request must be in writing and must be made prior to the expiration date established in the Guarantee. In preparing this Guarantee, the Contracting Authority might consider adding the following text to the Form, at the end of the penultimate paragraph: "We agree to a one-time extension of this Guarantee for a period not to exceed *[six months]* *[one year]*, in response to the Contracting Authority's written request for such extension, such request to be presented to us before the expiry of the Guarantee."

2. Bank Guarantee for Advance Payment

[The bank, as requested by the successful Bidder, shall fill in this form in accordance with the instructions indicated.]

Date: *[insert date (as day, month, and year) of Bid Submission]*
Contract No. and title: *[insert number and title of the contract]*

[bank's letterhead]

Beneficiary: *[insert legal name and address of Contracting Authority]*

ADVANCE PAYMENT GUARANTEE No.: *[insert Advance Payment Guarantee no.]*

We, *[insert legal name and address of bank]*, have been informed that *[insert complete name and address of Contractor]* (hereinafter called "the Contractor") has entered into Contract No. *[insert number]* dated *[insert date of Agreement]* with you, for the supply of *[insert types of Goods to be delivered]* (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, an advance is to be made against an advance payment guarantee.

At the request of the Contractor, we hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of *[insert amount(s)]*⁸ *in figures and words* upon receipt by us of your first demand in writing declaring that the Contractor is in breach of its obligation under the Contract because the Contractor used the advance payment for purposes other than toward delivery of the Goods.

It is a condition for any claim and payment under this Guarantee to be made that the advance payment referred to above must have been received by the Contractor on its account *[insert number and domicile of the account]*

This Guarantee shall remain valid and in full effect from the date of the advance payment received by the Contractor under the Contract until *[insert date]*⁹.

This Guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 458.

⁸ The bank shall insert the amount(s) specified in the SCC and denominated, as specified in the SCC, either in the currency(ies) of the Contract or a freely convertible currency acceptable to the Contracting Authority.

⁹ Insert the Delivery date stipulated in the Contract Delivery Schedule. The Contracting Authority should note that in the event of an extension of the time to perform the Contract, the Contracting Authority would need to request an extension of this Guarantee from the bank. Such request must be in writing and must be made prior to the expiration date established in the Guarantee. In preparing this Guarantee, the Contracting Authority might consider adding the following text to the Form, at the end of the penultimate paragraph: "We agree to a one-time extension of this Guarantee for a period not to exceed [six months][one year], in response to the Contracting Authority's written request for such extension, such request to be presented to us before the expiry of the Guarantee."

[signature(s) of authorized representative(s) of the bank]

A. _____

**SECTION III. TECHNICAL REQUIREMENTS
(INCLUDING SCHEDULE OF REQUIREMENTS AND
TECHNICAL SPECIFICATIONS)**

SECTION IV. THE CONTRACTOR'S BID AND ORIGINAL PRICE SCHEDULES

SECTION V. THE CONTRACTING AUTHORITY'S NOTIFICATION OF AWARD

A. _____

Notification of Award

[letterhead paper of the Contracting Authority]

[date]

To: *[name and address of the Contractor]*

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This is to notify you that your Bid dated *[date]* for the implementation of the Contract *[name of the Contract and identification number, as given in the Contract Data]* for the Accepted Contract Amount of the equivalent of *[amount in numbers and words] [name of currency]*, as corrected and modified in accordance with the Instructions to Bidders, is hereby accepted by the Contracting Authority.

You are requested to furnish the Performance Security within 28 days in accordance with the Conditions of Contract, using for that purpose the Performance Security Forms included in Appendixes to the Special Conditions of Contract - Forms, of the Bidding Document. *(delete the sentence if not applicable)*

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Authorized Signature: _____

Name and Title of Signatory: _____

Name of Agency: _____

A. _____