



SADC SECRETARIAT RESPONSES TO REQUESTS FOR CLARIFICATIONS

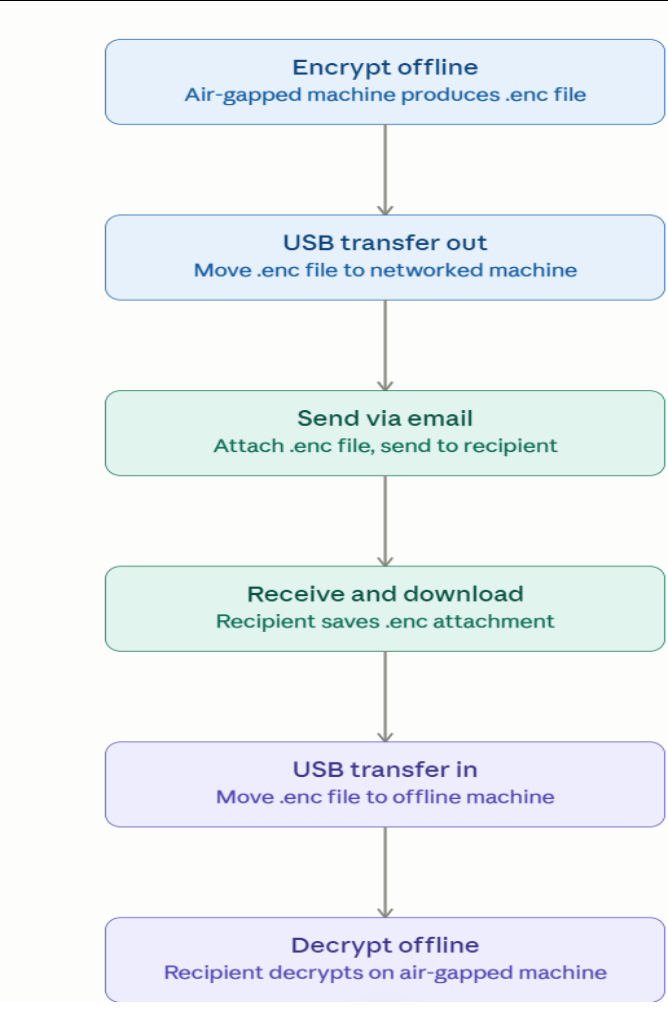
Date: 22 JULY 2026

Title of Assignment: Provision of a Secure Communication System for SADC-RCTC

Reference Number: SADC/3/5/4/128

Find below latest responses to clarifications:

S/N	Clarification Sought	Response Made
1.	Kindly assist with the tender document for PROVISION OF A SECURE COMMUNICATION SYSTEM FOR SADC-RCTC. Procurement number: SADC/3/5/4/128	Kindly see documents in the link below:- https://www.sadc.int/procurement-opportunities/provision-secure-communication-system-sadc-rctc
2.	Which regulatory standards should this system meet?	<u>Cryptograph standards</u> ○ ISO/IEC 18033 — encryption algorithms ○ NIST SP 800-57 — key management (generation, rotation, storage, destruction) ○ NIST SP 800-175B — guidance on using cryptographic standards <u>Information security management</u> ○ ISO/IEC 27001 ○ ISO/IEC 27002 ○ NIST SP 800-53 ○ ISO/IEC 27040
3.	Please share the envisaged workflow or flowchart of the offline and email system.	offline encryption → .enc file → USB transfer → email → offline decryption.

S/N	Clarification Sought	Response Made
		 <pre> graph TD A["Encrypt offline Air-gapped machine produces .enc file"] --> B["USB transfer out Move .enc file to networked machine"] B --> C["Send via email Attach .enc file, send to recipient"] C --> D["Receive and download Recipient saves .enc attachment"] D --> E["USB transfer in Move .enc file to offline machine"] E --> F["Decrypt offline Recipient decrypts on air-gapped machine"] </pre>
4.	Kindly advise on the number of users that the email system will use.	The total number of users is 25. But should be flexible for future expansion.
5.	Is SADC procuring: (A) Consultancy services — a team of experts to advise SADC on the specification, selection, and procurement of a secure communication system (with the software and hardware acquired through separate supply tenders)? or (B) A complete turn-key system — encompassing software licenses, implementation, configuration, deployment, training, and 12 months of support, delivered at a	We are procuring a consultant to develop a complete turn-key system. The Consultant will describe the system proposed as part of their methodology/approach.

S/N	Clarification Sought	Response Made
	fixed global price, with the Key Experts being the technical team that will carry out the operational deployment?	
6.	Please advise on the vendor of the email that SADC uses for easier integration.	Microsoft outlook 365

End of Responses

Southern African Development Community

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Signed with Impression - Chain of Custody



Signature Request

Signature Request ID:	ceb54a52-e219-4ac8-bdb4-25b452602b5f	Timestamp:	2026-07-22 15:32:14 GMT
Signee Name:	Thomas Chabwera	Sender Name:	Thomas Chabwera
Request Type:	WebSigning	Request Status:	WEBVIEWER SIGNED

Original Document

Document Name:	Clarifications No 1 Secure Communication.pdf	Document Size:	305.8 KB
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Email Evidence

Signee Email:	tchabwera@sadc.int	Email Subject:	Not available in Silent Mode
Email Sent Timestamp:	Not available in Silent Mode	Email Opened Timestamp:	Not available in Silent Mode

Web Evidence

Signee IP Address:	160.242.95.226	Request Timestamp:	2026-07-22 15:30:43 GMT
Signee GPS (if shared):	BW: Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/150.0.0.0 Safari/537.36 Edg/150.0.0.0	Terms Accepted Timestamp:	2026-07-22 15:30:52 GMT

Annotations and Modifications

Signature Count:	3	Form Fields Filled Count:	0
Text Annotation Count:	1	Initial All Pages Count:	0
Single Initial Count:	0		

Signing Evidence

Signee Mobile:	+27000000000	Sign Type:	WebSigning
Security Challenge:	NONE	Part of Workflow:	NONE

Chain Of Custody Generation

Attached Document Name:	20260722T153214.633006Z Clarifications No 1 Secure Communication.pdf	Attached Timestamp:	2026-07-22 15:32:14 GMT
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